

**Lane County Request for Proposals # H&HS 20277**  
**Vendor Questions and Lane County Responses**  
**3/2/2007**

**Question 1.** *Can you confirm that there will be 135 concurrent users, definitively, and 210 named users maximum (industry ratios for named to concurrent range from 3:1 or 4:1)? Please clarify.*

**Answer 1.** The 135 concurrent users and 210 named users are associated with the current staffing levels in Lane County who are targeted as end users of the new system. These numbers are not firm and could change over time as staffing levels in Lane County change. For purposes of responding to this RFP, these numbers should be used to price the software licenses. Pricing breaks, if applicable, should be explained.

**Question 2.** *Can you provide the number of prescribers and prescribing agents that will use the e-prescription/medication management?*

**Answer 2.** We anticipate 24 prescribers & 19 prescriber agents will use the e-prescription/medication management functionality.

**Question 3.** *Does the County record an electronic Medication Administration Record?*

**Answer 3.** The County does not currently maintain electronic medication administration files.

**Question 4.** *Does the County need a full laboratory system or only the ability to order labs and incorporate lab results electronically or via scanning?*

**Answer 4.** In this RFP, Lane County is requesting electronic lab order and lab results receipt functionality.

**Question 5.** *Does/will the County have any other needs (or plans) related to document imaging/scanning of paper medical records?*

**Answer 5.** Lane County intends to utilize the functionality of the new system robustly and would append the electronic health record with written documentation scanned into the system if that functionality was included in the system.

Question 6. *Does the H&HS prefer a traditional client/server, "turn-key" deployment or an ASP. If so, does the county want pricing for both models?*

**Answer 6. Lane County has requested vendor proposals include a pricing structure associated with traditional client/server deployments and any Application Service Provider (ASP) options available to the County. Pricing should be separately identified in vendor proposals.**

Question 7. *Can H&HS provide the estimated budget for this project?*

**Answer 7. No.**

Question 8. *Will the county release/publish a list of those vendors that provide a written response to this RFP?*

**Answer 8. See Section 4.2.6 of the RFP which states, "A public log will be kept of the names of all Vendor organizations that submitted proposals. The contents of any proposal shall not be disclosed to competing Vendors prior to contract award." The list of vendors who submit proposals will be published on the Lane County website shortly after the deadline to submit proposals.**

Question 9. *Can the County provide their anticipated number of users that would require mobile devices?*

**Answer 9. Lane County anticipates approximately 17 users will use mobile devices.**