



Poverty and Homelessness Board

All-Member Meeting

November 21, 2019

12:00 p.m. – 1:30 p.m.

Eugene Public Library Downtown, Bascom-Tykeson Rooms, Eugene

AGENDA

Topic

1. Welcome and Agenda Review
2. Follow up from Previous Meeting and Consent Agenda 5 minutes
 - *Approve Minutes of September 19, 2019*
 - *Note that Governance Charter has been updated per recommendations and is now on website.*
3. Committee Updates 30 minutes
 - *Executive Committee (Pat Walsh)*
 - *Employment Committee (Dave Heavirland)*
 - *Youth Homeless Solutions Workgroup (Susan Lopez)*
 - *RFP HMIS Evaluation Committee (Kris McAlister)*
 - *Healthcare Workgroup (Dr. Kincade)*
 - *LEAGUE (Kris McAlister)*
4. Homeless Service System Improvements (TAC) Implementation Update.....5 minutes
Robert Cerince, Human Services Division Staff
5. Point in Time Count 2020 Methodology15 minutes
Robert Cerince, Human Services Division Staff
6. Egan Warming Center/ Tim Black..... 15 minutes
Information/ Discussion
7. Consolidated Plan/ Stephanie Jennings 15 minutes
Information/ Discussion
8. Wrap up
Summarize board decisions, assignments, next steps, planning next meeting’s agenda.
There is no PHB meeting scheduled for December
9. Public Comment
Individuals who plan to offer comment must sign in with name and contact information prior to beginning of the meeting.

The Poverty and Homeless Board (PHB) is an action oriented group of elected officials, community stakeholders, and individuals who represent low-income and homeless people’s concerns. The purpose of the PHB is to create innovative partnerships and programs that use best practices to reduce poverty and homelessness in Lane County. The PHB will work to generate resources, community and legislative support for housing and services to achieve its goals.

M I N U T E S
POVERTY AND HOMELESSNESS BOARD
ALL MEMBER

Eugene Public Library
100 W 10th Avenue, Eugene

Thursday, September 19, 2019
11:00 p.m.

PRESENT: Pat Walsh *Chair*, Dan Bryant *Vice Chair*, Amanda Cobb, Anne Williams, Dave Heavirland, Deb Dailey, John Raleigh Fox, John Radich, Kris McAlister, Noreen Dunnells, Pat Farr, Paul Solomon, Rick Kincade, Shawn Murphy, Susan Lopez, Members; Brent Was and John Raleigh Fox, PBH Member Candidates; Stacey Yates, Mattias Smith and Jenna Laver YHS Presenters; Sabra Marcroft; LEAGUE Presenter; Stephanie Jennings, City of Eugene Staff; Wakan Alferes, Homes for Good Staff; Steve Manela, Bob Cerince, Alex Dreher, Amanda Borta, Cindy Perry, Nevada Martinez-Warren, Lane County H&HS Staff; Allan Katz, Arwen Maas-DeSpain, Brittney Raine, Cara Ashworth, Cindy Slaymaker, Dorothy Allbritton, Jim Jamieson, Katie Pat, Liz Whitesides, Majeska Seese-Green, Michael Gannon, Mike Yoshioka, Steven Cash, Susan Paiement, Tauna Nelson, Tim Black, Wayne Martin, Guests.

ABSENT: Ashley Espinoza, Cliff Harrold, Jacob Fox, Lucy Vinis, Sean VanGordon and Sheryl Balthrop, Members.

WELCOME & INTRODUCTIONS

Chair Pat Walsh convened the meeting at 11:03 a.m. Those present introduced themselves.

FOLLOW-UP FROM PREVIOUS MEETING AND CONSENT AGENDA

- Approve Minutes from August 19, 2019 All Member meeting
 - Accept Financials
- Kris McAlister moved to approve the consent agenda.*
Susan Lopez provided the second. The motion passed.

ANNOUNCEMENTS

Dan Bryant is stepping down from the Poverty and Homelessness Board (PHB) after five years of service. The *Faith Based Organization* position will be filled by Father Brent Was.

Members discussed the Vice Chair vacancy.

Kris McAlister nominated Noreen Dunnells for Vice Chair.
Pat Farr seconded the nomination.

Ms. Dreher announced she will send out a poll to members to indicate their nomination/voting.

LANE COUNTY RESOLUTION DECLARING HOMELESSNESS AN EMERGENCY

Lane County Commissioner Pat Farr announced that the Board of County Commissioners (BCC) approved a Board Order and Resolution *In the Matter of Declaring a Homelessness Emergency*. He read the Board Order and emphasized that this was a very symbolic and strong declaration honoring the work of the Poverty and Homelessness Board (PHB).

HOMELESS SERVICE SYSTEM IMPROVEMENTS (TAC) IMPLEMENTATION UPDATE

Homeless and Supportive Housing Services Supervisor Bob Cerince said that the initial recruitment for the Strategic Initiatives Manager (SIM) was not successful, so a consultant group has been hired and is moving forward on recruitment for the SIM position.

Mr. Cerince announced a two-day event that will occur from 9:00 am to 3:00 pm on October 10 and 11 at the Village Green in Cottage Grove. Targeted individuals are being invited to represent populations in our community such as lived experience, service providers, elected officials, community members, business, and residents. While space is limited, he encouraged anyone interested in attending or just for more information to contact him.

Members discussed the timeline for hiring the Strategic Initiatives Manager(SIM).

YOUTH HOMELESSNESS NEEDS ASSESSMENT

Youth Homelessness Solutions Chair Susan Lopez referred to the Youth Homeless Needs Assessment handout being distributed by Ms. Dreher. Noting that her position on the PHB is a victim system representative, she said the Youth Homeless Solutions (YHS) Workgroup has been meeting and working hard for 18 months to compile data on the network of current provider systems, evolve and strengthen the work plan, and have submitted two homeless demonstration program grant applications to HUD, although they were unsuccessful. Ms. Lopez was joined by the YHS presentation panel: Mattias Smith, Jenna Laver and Stacey Yates. She emphasized the collaboration with the Youth Action Council (YAC) of 15th Night, of which Mattias is a member. Ms. Lopez noted that to not have representation of those receiving the services and in the decision making process would be a disservice to the people with which we are working. 15th Night has over 40 community partners responding to the rapid access network. Ms. Lopez referred to the YHNA Executive Summary in the meeting packet for the research sources and data used for the presentation. This information is also posted on www.LaneCounty.org/HSDReports.

The PowerPoint highlights included:

- Youth PIT Count 2019 compared to existing youth-specific resources.
- Identified disparities in access and service provision for youth belonging to vulnerable populations such as youth aging out of foster care, victims of human trafficking, LGBTQ+ youth, youth of color and non-native English speakers.
- Of the 461 youth who accessed emergency shelter in 2018, 56 percent entered from a homeless situation.
- Unaccompanied youth households that are homeless more than doubled from 11 counted in 2017 to 25 in 2018.
- Eugene 4J School District is ranked 6th on a list of the top ten school districts in Oregon with the highest total number of K-12 students experiencing homelessness.
- The 2019 Youth PIT Count identified 145 unaccompanied youth; 26 were under the age of 18, and 119 were young adults ages 18-24.
- There are a total of 12 emergency shelter beds for youth under 18, 20 Rapid Rehousing units, and 19 transitional housing for youth (female only).

Ms. Lopez said the motion presented today is based on the findings of the Youth Homeless Needs Assessment of the Youth Homelessness Solutions (YHS) Workgroup and the Youth Action Council (YAC). She said the goals of this recommendation for a transition age youth-specific shelter would be to prevent long-term homelessness and facilitate far reaching positive outcomes and cost savings for the individuals and our community. This recommendation was initially presented to the PHB at the November 2018 meeting with a request that overnight shelter include services such as skilled staff, access to laundry facilities, showers, hot food, allow for pets and animals, transportation assistance, movies/activities, relational outreach/peer support and clean blankets and bedding to provide an overall atmosphere of dignity.

Members discussed the vulnerability of youth living on the streets and the lack of safe places for transition-age youth ages 18-24 who are at a particularly vulnerable life development stage.

Ms. Dunnells stressed that there is an epidemic of young people experiencing homelessness. She offered to serve on the YHS committee.

Deborah Dailey moved that the recommendation from the Youth Homelessness Workgroup and the Youth Action Council (YAC) regarding the need for low-barrier overnight shelter for youth ages 18 to 24 years in our community be sent to the Board of County Commissioners (BCC).

Noreen Dunnells provided the second. The motion passed unanimously.

Mr. Walsh said this will be on the agenda for the next all-member meeting.

COMMUNITY NEEDS ASSESSMENT (CNA)

Program Services Coordinator Alex Dreher provided a PowerPoint presentation on the Lane County, Oregon 2019 Community Needs Assessment and noted that the material was also in the September meeting packets. She offered some background and historical perspective on the Community Needs Assessment (CNA) and the purpose which is to guide policy, program, and funding decisions for the most strategic and effective outcomes based on direct input from people served by the anti-poverty programs.

Highlights included:

- The Lane County poverty rate is 18.8 percent; higher than the national at 14.6 percent and statewide at 14.9

percent.

- System Performance Measures from 2018 indicate Lane County underperforming national and regional averages in four out of six housing related measures.
- The 2019 Point in Time Count (PIT) recorded a 32 percent increase in sheltered and unsheltered individuals experiencing homelessness. On the day of the Count, there were 67 designated units available to the 2,059 individuals needing housing.
- As of August 2019 approximately 900 households remained on the Section 8 Housing Choice waitlist.
- The average renter would need to work 69 hours per week at the 2018 minimum wage to afford a 2-bedroom apartment in Lane County.
- Oregon Housing estimates that there are 16 affordable and available units for every 100 families with extremely low incomes seeking housing.
- The largest school district in Lane County, Eugene 4J, ranks 6th in the state for total number of homeless students.
- Approximately one in five residents of Lane County lives in poverty. The poverty rate in Lane County is 18.8 percent higher than the national at 14.6 percent and statewide at 14.9 percent.

The Lane County Community Action Agency administered a Community Needs Survey in the fall of 2018. The surveys were collected from 11 community sectors: advocates, consumers of human services, people who work in education, elected officials, faith-based representatives, law enforcement, medical personnel, the business sector, the public, social service providers and residents. The survey asked respondents to rank the importance of services areas. Helping people to remain in their homes and rehousing people experiencing homelessness overwhelmingly ranked as the number one identified need across all demographics of Community Needs Survey respondents. This was followed by basic needs, domestic and sexual violence services, navigation and street outreach, health care cost assistance, employment assistance, parenting support, and sanctioned homeless camps.

Members discussed the vulnerability of the people living on the street and the extreme lack of housing.

Mr. McAlister noted that some of the hardest to serve folks find more help at the managed camps and the camps are the least option supported by the general community.

Referring to a question about demographics of survey participants, Ms. Dreher said the appendix on page 55 contained a complete chart of the demographics. The largest sector groupings were 527 consumer responses, 562 social services providers, and then Lane County citizens/ residents at 335. She explained that the responses from consumers of Human Services closely mirrored the responses as a whole.

Ms. Murphy considered that the survey responses were not so much what are most and least important, but what would be top on their priority to help navigate the system, get people into housing, and take care of their basic needs.

Noreen Dunnells moved to accept the Community Needs Assessment (CNA).

Kris McAlister provided the second. The motion passed unanimously.

STATE OF HOMELESSNESS REPORT FROM LEAGUE

Lived Experience Advisory Group for Unhoused Engagement (LEAGUE) Chair Kris McAlister and LEAGUE member Sabra Marcroft presented the State of Homelessness report which is also part of the LEAGUE work plan. The work plan speaks to identify resources or issues, enhance services and knowledge, and advocate for gaps and barriers to be addressed on safety, dignity, hygiene and safe places to be. This past year LEAGUE has led focus groups for our Continuum of Care (CoC) program participants, advised on the 51 Permanent Supportive Housing (PSH) units known as The Commons on MLK, met with the Egan Warming Center Director on current winter practices and concerns, as well as the County Administrator on Camp 99 goals and needs, while inventorying community access points for disposing medical and drug related waste, toileting and storage. While simple in concept, *a safe place to be* has been one of the hardest to achieve with limited resources, high barriers to basic access and specialized services paired with generalized population. They asked the body to request the following:

- Safe places to be in whatever capacity needed until the TAC recommendations are fully implemented and the housing stock presents options for the solutions offered. Transitional campgrounds per HB2916 could be used as a reference point.

- Access to bathrooms, showers and waste disposal to mitigate hygiene and sanitation concerns while restoring a bit of dignity to those who are weathering this situation.
- Strongly urged the body to speak up on deferred criminalization until we have cleared the current emergency conditions in which we find ourselves. The ticketing, processing and punitive efforts for issues with no known options or high barrier remedies are costing more than just community dollars.

Mr. McAlister summarized that access to hygiene, access to shelter and access to justice is needed, noting “we advocate for the youth and adult shelters options that represent the entire population.”

At a United Way meeting in Salem, Ms. Dunnells learned of a mobile hygiene unit that offered 3 shower units. The cost of putting that unit together was around \$105,000, although she had no information on the operational costs. Ms. Dunnells suggested that at minimum people have access to showers and hygiene facilities.

WRAP UP

- The December PHB meeting is traditionally recessed (no meeting in December).
- Agenda items for next meeting: Youth Recommendation to County Commissioners.

PUBLIC COMMENT

- *Wayne Martin* related his efforts in the community to build rapport for the housed and unhoused in regular meetings called “HouseEveryone”. He is not comfortable with the Homelessness Emergency Declaration as symbolic because that detracts from what it needs to mean.
- *Joshua Krakow* said he is the hotline manager for the newly formed Springfield Eugene Tenant Association (SETA). They believe preventative services are very valuable. The main focus of SETA is a hotline that renters can call with their questions. They have already received several calls about 30 day notices, 72 hour and even a 24 hour notices. SETA helps people navigate to the services that are available.
- *Richard Self* said that the TAC report is not a good solution. A better solution is needed. He said this will create another institution that won't serve the people.

ADJOURNMENT

The meeting adjourned at 12:30 p.m.

*Recorded by Diana Alldredge
Human Services Division Staff*

Lane County, Oregon
Statement of Revenues and Expenditures
 Report: CY-0434 - Division by Account
 Department: Health and Human Services
 Division: Human Services Division
 As of October 31, 2019

11/12/2019 2:36 PM

**Percent
of Year**
33.61%

Account	Description	Budget	MTD Actual	YTD Actual	Variance Over (Under)	Percent of Budget
451251	Department Of Energy	697,474.00	88,129.75	88,129.75	(609,344.25)	12.64%
451301	Fema	-	-	3,693.00	3,693.00	100.00%
451351	Health & Human Services	3,650,806.00	207,117.00	284,780.00	(3,366,026.00)	7.80%
451369	SAMHSA	446,627.00	44,821.43	44,821.43	(401,805.57)	10.04%
451401	Housing & Comm Development	2,701,134.00	259,422.68	428,762.70	(2,272,371.30)	15.87%
451901	Miscellaneous Federal	1,178,261.00	68,069.06	194,011.63	(984,249.37)	16.47%
453120	Community Services Block Grant	535,905.00	55,764.00	106,376.00	(429,529.00)	19.85%
453143	Coordinated Care Org-CCO	200,000.00	-	100,000.00	(100,000.00)	50.00%
453190	Miscellaneous State	1,243,696.00	194,343.90	226,237.76	(1,017,458.24)	18.19%
453403	Homeless Shelters	2,557,429.00	219,405.00	293,607.00	(2,263,822.00)	11.48%
453830	Veterans Affairs	255,546.00	-	3,000.00	(252,546.00)	1.17%
453910	Miscellaneous State Revenue	186,214.00	12,014.00	24,184.00	(162,030.00)	12.99%
455120	Eugene	2,007,710.00	-	-	(2,007,710.00)	0.00%
455160	Springfield	227,658.00	-	-	(227,658.00)	0.00%
466740	Trillium/OHP FEES	449,400.00	29,212.08	111,753.57	(337,646.43)	24.87%
466910	Miscellaneous Svc Charges	177,799.00	14,912.00	38,185.00	(139,614.00)	21.48%
466915	Special Projects	63,819.00	7,128.59	7,128.59	(56,690.41)	11.17%
466950	Private Donations	-	12.00	12.00	12.00	100.00%
486100	Investment Earnings	-	8,523.99	8,523.99	8,523.99	100.00%
496110	Fund Balance Carryover	1,473,403.00	5,106.62	1,731,247.25	257,844.25	117.50%
498510	Transfer Fr General Fund (100)	1,940,538.00	460,134.50	920,269.00	(1,020,269.00)	47.42%
498520	Transfer Fr Spec Rev Fd (200)	11,130.00	-	11,130.00	-	100.00%
498900	Intrafund Transfer	500,737.00	38,696.93	111,892.38	(388,844.62)	22.35%
Total Revenues		20,505,286.00	1,712,813.53	4,737,745.05	(15,767,540.95)	23.10%
Personnel and Fringe		4,306,342.00	299,750.86	1,183,430.55	(3,122,911.45)	27.48%
512111	Professional & Consulting	130,483.00	777.88	777.88	(129,705.12)	0.60%
512173	Training Services	259,023.00	61,808.09	90,648.47	(168,374.53)	35.00%
512178	Support Services	64,660.00	12,693.46	14,682.64	(49,977.36)	22.71%
512179	Subscriptions	600.00	-	212.15	(387.85)	35.36%
512181	On The Job Training - Services	290,500.00	15,581.79	29,109.92	(261,390.08)	10.02%
512201	Intergovernmental Agreements	11,802.00	-	-	(11,802.00)	0.00%
512211	Agency Payments	9,232,081.00	695,389.79	1,759,435.23	(7,472,645.77)	19.06%
512214	Client Support Fund	2,761,184.00	45,877.94	224,099.13	(2,537,084.87)	8.12%
512216	Agency Payments Prior Year	-	-	14,712.46	14,712.46	100.00%
512341	Refuse & Garbage	1,210.00	135.56	318.99	(891.01)	26.36%
512343	Light, Power & Water	17,920.00	929.57	3,056.61	(14,863.39)	17.06%
512344	Telephone Services	30,710.00	2,914.83	5,753.66	(24,956.34)	18.74%
512345	General Liability	12,388.00	1,032.34	4,129.36	(8,258.64)	33.33%
512354	Maintenance Of Equipment	40.00	-	-	(40.00)	0.00%
512357	Maintenance Agreements	-	-	65.71	65.71	100.00%
512366	Real Estate & Space Rentals	2,519.00	282.99	1,131.96	(1,387.04)	44.94%
512531	Fleet Equipment/Vehicle Svcs.	4,260.00	291.52	874.77	(3,385.23)	20.53%
512536	Copier Charges	4,820.00	1,939.37	3,552.82	(1,267.18)	73.71%
512537	Mail Room Charges	5,670.00	247.94	581.30	(5,088.70)	10.25%
512551	License Replacement	11,152.00	929.35	3,717.40	(7,434.60)	33.33%
512552	TS Indirect	218,882.00	17,917.40	71,669.60	(147,212.40)	32.74%
512553	Infrastructure Replacement	6,232.00	519.33	2,077.32	(4,154.68)	33.33%
512554	County Indirect Charges	571,425.00	47,618.75	190,475.00	(380,950.00)	33.33%
512556	Dept Support/Direct	100,969.00	8,414.08	33,656.32	(67,312.68)	33.33%
512611	Office Supplies & Expense	23,380.00	752.62	5,823.74	(17,556.26)	24.91%
512613	Professional Licenses	14,500.00	8,693.41	16,849.41	2,349.41	116.20%
512614	Printing & Binding	8,900.00	937.74	3,664.74	(5,235.26)	41.18%
512615	Advertising & Publicity	600.00	-	-	(600.00)	0.00%
512617	Photo/Video Supplies & Svcs	4,945.00	-	-	(4,945.00)	0.00%
512618	Postage	420.00	4.65	1,066.65	646.65	253.96%
512619	Radio/Communic Supplies & Svcs	5.00	-	0.56	(4.44)	11.20%
512621	DP Supplies And Access	113,750.00	111,401.49	117,033.25	3,283.25	102.89%
512622	DP Equipment	1,700.00	(386.32)	147.65	(1,552.35)	8.69%
512626	Small Office Furniture	1,300.00	-	(465.04)	(1,765.04)	-35.77%
512712	Food	600.00	146.62	733.68	123.68	122.28%
512716	Miscellaneous Supplies	-	2,313.78	2,313.78	2,313.78	100.00%
512721	Special Supplies	6,100.00	-	-	(6,100.00)	0.00%
512727	Safety Supplies	250.00	-	-	(250.00)	0.00%
512751	Medical Supplies	-	-	34.84	34.84	100.00%
512811	Business Expense & Travel	20,423.00	1,977.15	5,650.28	(14,772.72)	27.67%
512815	Committee Stipends & Expense	8,100.00	862.00	2,050.81	(6,049.19)	25.32%
512821	Outside Education & Travel	40,832.00	4,692.64	15,176.73	(25,655.27)	37.17%
512822	County Training Classes	1,937.00	(42.18)	-	(1,944.18)	-0.37%
512823	Training Services & Materials	23,705.00	479.61	2,374.61	(21,330.39)	10.02%
512911	Miscellaneous Payments	54,364.00	-	326.57	(54,037.43)	0.60%
512914	Parking	500.00	-	-	(500.00)	0.00%
Materials and Services		14,064,841.00	1,047,135.19	2,627,513.78	(11,437,327.22)	18.68%
Capital Projects/Outlay		-	-	-	-	100.00%
Debt Service		-	-	-	-	100.00%
532120	Transfer To Spec Rev Fd (200)	305,929.00	25,494.09	101,976.36	(203,952.64)	33.33%
532900	Intrafund Transfer	500,737.00	38,696.93	111,892.38	(388,844.62)	22.35%
Other Expenditures		806,666.00	64,191.02	213,868.74	(592,797.26)	26.51%
992920	Operational Reserves	1,327,437.00	-	-	(1,327,437.00)	0.00%
	Reserves	1,327,437.00	-	-	(1,327,437.00)	0.00%
Total Expenditures		20,505,286.00	1,411,077.07	4,024,813.07	(16,480,472.93)	19.63%
Revenues Over (Under) Expenditures		-	301,736.46	712,931.98	712,931.98	



Lane County Homeless Point in Time Count 2020 Methodology

Lane County Human Services, the anti-poverty program for the county, along with community partners, conducts an annual one-night count of people who are literally homeless in our community. Count locations include the streets, under bridges, in parks, and other places not meant for human habitation. The Point in Time Count also surveys food pantries, day access centers, schools, churches, emergency shelters, and transitional housing programs. One-night counts are required by the Department of Housing and Urban Development, and Oregon Housing and Community Services (State of Oregon) which provides funding for housing and services related to homelessness. The Point in Time Summary is used year-round by planning boards, and policy makers on local, state, and federal levels to inform their work to address poverty and homelessness. The official record of the Point in Time Count night will be Wednesday, January 29, 2020. The unsheltered count collection will take place during the day of Thursday, January 30, 2020 and individuals will be asked about where they stayed on the night of Wednesday, the 29th.

The 2019 Count

In 2019, approximately 300 volunteers collected surveys across Lane County. Volunteers were deployed from regional hubs in the cities of Eugene, Springfield, Cottage Grove, Junction City, Florence, and Veneta.

Highlights of the 2019 Count:

Of the 2,165 people counted:

- 426 individuals were staying in Emergency Shelter
- 106 individuals were in Transitional Housing (up to 24 months) designated for people experiencing homelessness
- 1,633 men, women, and children were unsheltered
 - 411 of the unsheltered were staying in alternatives to shelter programs such as Dusk to Dawn, Dawn to Dawn Micro Tents, Opportunity Village, Rest Stops, Community Supported Shelters (Conestoga Huts), or sanctioned car camping. While these provide much-needed safe places to sleep, they do not meet the HUD definition of shelter.

Total 2,165 individuals

Characteristics:

- 257 family members in homeless households with children (84 households); 158 of those were sheltered (55 households); 99 of those were unsheltered (29 households)
- 197 homeless veterans
- 841 chronically homeless people: 150 sheltered; 691 unsheltered
- 759 people self-reported a mental illness
- 525 people self-report chronic alcohol/substance abuse that prevents them from stable housing
- 26 unaccompanied homeless youth (under 18)

In 2018, almost fifty-two thousand (51,977) people were served by agencies that track projects in ServicePoint, which is Lane County's Client/Homeless Management Information System (HMIS). Of the 51,977 people served, over thirteen thousand (13,070) households were homeless for at least one night in 2018.

In addition:

- 1,537 unduplicated individuals were served at St. Vincent De Paul's Egan Warming Center during 22 nights of activation during the winter season 2018-2019.
- 2,490 homeless students attended public school in Lane County during the 2017-2018 school year (Oregon Dept. of Education). This includes those doubled up or couch-surfing with relatives or friends.
- 546 homeless youth were served at the Looking Glass New Roads Access Center (ages 13-22) during calendar year 2018.
- 171 runaway and homeless youth stayed at the Station 7 emergency shelter (under age 18) during calendar year 2018.
- 2,070 people stayed at the Eugene Mission during CY 2018; 1,990 adults and 80 children.

2020 Count Methodology

The Unsheltered Count will take place Thursday January 30, 2020 in metro and rural areas in Lane County. This includes streets, parks, encampments, food pantries, access centers, schools, and other places not meant for human habitation.

Survey Collection

Point in Time Count surveys will be electronically collected via mobile devices Thursday, January 30, 2020 from 7 a.m. to 7 p.m. People will be asked "Where did you stay last night?" as the night being counted will be Wednesday January 29, 2020. The Count will take place during daylight hours for ease of finding individuals experiencing homelessness. McKinney-Vento Homeless liaisons will also complete surveys with youth who attend school and are experiencing homelessness. Homeless service providers, such as day access centers, will be asked to designate staff or volunteers to collect surveys at their locations.

Mapping

Maps of Lane County cities and urban growth boundaries will be utilized for volunteers to survey specific geographic locations. Pairs of volunteers will be given maps with geographic assignments of known hotspots to survey. Known hotspot information and encampment locations will be compiled based on input from people with lived experience of homelessness in Lane County, parks and open spaces staff, homeless service providers, street outreach teams, community advocates, advisory boards, law enforcement and more. Large encampments and secluded areas will be assigned to trained professionals such as street outreach workers and homeless service providers.

Regional Deployment Centers

Deployment Centers will be organized for volunteers to check in/out with a local point of contact. These will be organized with Lane County staff. Lane County staff will work with local volunteers to ensure adequate volunteer recruitment, training, and staffing for the day of the Count.

Deployment Centers will be located in the following cities: Eugene, Springfield, Veneta, Cottage Grove, and Florence.

Volunteers

Robust volunteer outreach will be conducted via public meetings, social media, news stories, publication of event, and utilizing homeless service provider recruitment.

All volunteers will be required to attend an in-person training. Trainings will be provided across Lane County based on volume of volunteers in different regions. This year's training will include new modules about how to engage and approach people to collect surveys. All surveyors will be trained on safety, survey question comprehension and completeness, and trauma-informed interview techniques.

Electronic Survey Instrument

To improve the "Unsheltered Count" data quality, the mobile device application, "Counting US", from Simtech Solutions will be used for the 2020 Count. It features HUD-compliant reporting logic to produce a Point in Time report of all surveys conducted, GPS mapping, and has the ability to submit surveys later if there is not an internet connection at the time of the data collection. The mobile application survey tool will be updated to make it more conversational in nature and clarify the intent of the questions. Questions will be the same as the 2019 Count, including questions pertaining to domestic violence experience, and pregnancy, minus the Youth-Specific Questions from the 2019 survey.