

MINUTES

HUMAN SERVICES COMMISSION

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Monday, June 21, 2021
12:15 p.m.

PRESENT: Pat Farr *Chair*, Matt Keating *Vice Chair*, Claire Syrett, Kori Rodley, Laurie Trieger, Ryan Moore, Members; Tim Morris (SETA) and Elliott Farren (LCLAC) Presenters; Jason Dedrick and Brooke Freed, City of Eugene Staff; Erin Fifield City of Springfield Staff; Alex Dreher, Amanda Borta, Daina Davisson, Deanna Strachan-Wilson, James Ewell, Katharine Ryan, Lisë Stuart, Noel Lamour, Robin Scott, Sarai Johnson, Stephanie Talbott, Lane County Staff; Bob Teter, David Saez, Genevieve Middleton, Heather Sielicki, Hope Birrell, Kevin Hanson, Michael Yoshioka, Michelle Hankes, Mike Fleck, Sue Paiement, Tim Black, Tom Mulhern, Guests.

ABSENT: Marilee Woodrow, Member

I. CALL TO ORDER

Chair Pat Farr convened the meeting at 12:15 p.m. Pat introduced council members: Claire Syrett, Laurie Trieger, Matt Keating, and new members Eugene Budget Committee representative Ryan Moore and Springfield City Councilor Kori Rodley.

II. PUBLIC COMMENT

There was no public comment.

III. CONSENT AGENDA

- Minutes of May 17, 2021
- Statement of Revenue and Expenditures as of May 31, 2021

Matt Keating moved to approve the consent agenda.

Claire Syrett provided the second. The motion passed.

IV. REPORTING ANALYTICS

Sr. Management Analyst Lisë Stuart noted they are in the process of purchasing a FreshDesk which will help provide better customer service to agencies who use WellSky, and a resource library will be built out to provide technical assistance to HMIS users. Lane County Technical Services (TS) Department has assigned a business analyst to the Data and Analytics team specifically to review HMIS functionality and capacity for Lane County and participating HMIS agency business needs. Next Spring the team will complete an evaluation of the HMIS system prior to renewing the WellSky contract. She remarked that this was not about replacing WellSky, but making sure the system being used best matches and meets the needs of our community.

Ms. Stuart said that rolling trends reported in the homelessness dashboard continued to indicate a lower number of people experiencing homelessness from previous years. At this point there is not enough information to understand the relationship between COVID-19 and homelessness, or the large amount of rent assistance made available and whether that service helped reduce the number of people who would have been newly homeless. The Housing Inventory Utilization Data dashboard shows the lower barrier shelters are still being underutilized. In May 2019 those same projects were used at 88.5 percent, and currently it is around 55 percent. She suggested this continue to be reviewed as we plan different kinds of responses to people experiencing homelessness.

- Pre-COVID capacity was higher
- Before the newly sanctioned camps, there was still a low utilization of emergency shelter during the pandemic year.

Ms. Stuart put the link to the new Public Tableau in the Chat:

<https://public.tableau.com/profile/lchsd#!/>

Ms. Stuart displayed the Public Tableau on the meeting screen providing a quick review of the link to the two dashboards.

Members discussed their difficulties in finding the tableau without the link, and the number of clicks needed from the Lane County website to find the information

Ms. Stuart said she will work with Lane County Public Information Officer (PIO) Devon Ashbridge to make the information more accessible.

Responding to a question about the use of HMIS by FFLC, Ms. Stuart said the Dining Room and larger food pantries have been using HMIS for about 20 years.

After further discussion, members requested that in the near future this topic would encompass the majority of the meeting to talk about the data, what it really means, what it tells us, the overlay of how many individuals versus how many service contracts, which entities participate and which do not, and how this might coordinate with dental clinics, food and clothing distribution, CAHOOTS and other services.

From the Chat:

12:29 Alex Dreher – lanecountyor.gov/HSD

12:37 Bob Teter – Those who are “doubled up” or “couch surfing” are not homeless by HUD definition. They are unstably housed in HMIS, correct?

12:42 Lisë Stuart – At risk or unstably housed – yes. Thanks Bob

V. RENT ASSISTANCE AND RENTER’S RIGHTS

Program Services Coordinator Stephanie Talbott displayed a PowerPoint presentation on the meeting screen and offered an overview of rent relief. She said a Senate bill would extend the eviction moratorium and the protections to renters who have applied for assistance. Referring to the funding received by the HSD, she displayed the table indicating the fund, source, amount, percentage spent, number of households helped and the expiration date of the funding.

Fund	Source	Amount	% Spent	HH Helped	Expire Date
CVRRP	State	\$929,025	100%	337	12.31.20
CARES	CARES Act	\$6,657,096	99%	1671	6.30.21
CDBG CV	Springfield	\$284,876	75%	79	6.30.21
AHTF	Eugene	\$350,000	79%	86	6.30.21
STARR	State	\$4,594,091	95%	1119	6.30.21
ERRLC	ARA DoT Local	\$10,318,000	<1%	13	9.30.22
OERA	ARA DoT OHCS	\$16,601,278	2.5%	71	9.30.22

The dollar amounts are direct rent assistance and do not reflect Program Delivery and Admin amounts.

\$12,475,469 Spent Since June, 2020
2,665 Unduplicated Households helped

THE ARRAY OF PROGRAMS

From the Chat

12:45 Claire Syrett – Could HSC members be provided with this power point presentation on rental assistance? Thanks.

12:45 Alex Dreher – This will be emailed after the meeting.

12:46 Matt Keating – Can we please say what the acronyms are? Thank you.

12:46 Claire Syrett – Thank Alex

12:47 Alex Dreher – ERRLC – Emergency Rent Relief of Lane County

12:47 Alex Dreher – OERA - Oregon Emergency Rent Assistance

12:51 Lisë Stuart – But we will be able to report on them in Tableau

12:51 Lisë Stuart – We will be adding data from Allita into our data warehouse in a couple weeks.

Referring to earlier member concerns and discussions about reaching people who may not know there is help, Ms. Talbott said Lane County is hiring four Community Service Workers, conducting outreach events throughout Lane County, assisting people to sign up, processing applications, processing public health referrals, and working with community based organizations. Providers are still working through the applications, and Lane County staff is dedicated to following up with every person who applies to our application which is online and really quick and easy.

Oregon Law Center attorney Elliott Farren noted that the Law Center is the local Legal Aid organization in Lane County. He explained the eviction moratorium which barred the use of 30-day no-cause evictions until July, and nonpayment notices can currently be defeated by a tenant submitting a declaration of financial hardship. Conversely we are seeing more eviction for cause notices for relatively minor causes such as messiness and smoking. When the moratorium transitions in July, landlords still won't be able to evict on nonpayment balance for April through June, but will be able to evict if tenants don't pay their rent due in July. Another cause for concern is the no-cause notices will be back for folks who moved in before April 2020 or later will be vulnerable to a 30-day no cause notice. A benefit to tenants is that landlords will have less ability to evict for unauthorized occupants or people doubling up from July through March.

Springfield Eugene Tenant Association (SETA) Executive Director Tim Morris said that seat is a 501c3 non-profit with a free tenant hotline which renters can call and ask questions and share concerns. Over 70 percent of callers identify as either low-income or severely low-income, and we're hearing of significant need of financial direct assistance both for back rent and upcoming July rent. One of the biggest challenges is that the pandemic has disproportionately impacted the BIPOC, disabled, and LGBTQ+ communities, whereas pre pandemic the disparities were across-the-board. He put a link in the chat for more information on Senate Bill 8478 which would put a 60-day eviction pause if a tenant applied for direct rent assistance, but it would not dismiss their case:

<https://public.tableau.com/app/profile/oregon.housing.and.community.services/viz/OregonERAWeeklyReportDashboard/LandingDash>. He added the link to SETA for more

information: https://www.springfieldeugenetenantassociation.com/hotline_reports

From the Chat:

- 1:08 Deanna Strachan-Wilson – This topic is very important. I will stick around through the end of the meeting.
- 1:09 Alex Dreher - There are over 50 staff working on rent relief across over 7 agencies
- 1:09 Pat Farr – thank you Deanna
- 1:09 Alex Dreher – This is increasing as we transition to Department of Treasury funds.
- 1:16 Bob Teter – We are sending info out to landlords and property management companies as well as the general public.
- 1:18 Bob Teter – SOS works with Elliott often. He has been a great source of info and help to our clients. Thank you.
- 1:23 Alex Dreher – 100% of funds have gone directly to landlords.
- 1:25 Elliott Farren – In response to Commissioner Keating's questions: 30 day no cause notices will be back July 1. Usually they're only for folks who are interest he first year of tenancy, but they've been paused during the moratorium, and from July 1 to August 31, landlords will be able to give 30 day no cause notices to folks in month-to-month tenancies who moved in on or after April 1, 2019. 60 days no cause notices are only for situations where the tenant and landlord live, e.g., in a duplex or a main house and an ADU. 90 day notices are currently available but only for specific reasons, and sometimes require a relocation payment.
- 1:29 Stephanie Talbott – Commissioner Keating, we don't have metrics for when the 990 households will be served, but we will be working through them as fast as we and our provider network ca.

VI. WORKFORCE PROGRAMS & NON PROFIT WORKFORCE NEEDS

Workforce Programs Supervisor Deanna Strachan-Wilson

Due to time constraints, the workforce agenda item will be on a later agenda

VII. NEXT MEETING

The next regularly scheduled HSC meeting is Monday, July 19 2021.

Suggested Agenda Items

- Elliott Farren/Oregon Law Center regarding tenant rights
- Deanna Strachan-Wilson
- Lisë Stuart

VIII. ADJOURNMENT

The meeting adjourned at 1:30 p.m.

*Recorded by Diana Alldredge
HSD Staff*

Lane County, Oregon
Statement of Revenues and Expenditures
Report: CY-0434 - Division by Account
Department: Health and Human Services
Division: Human Services Division
As of June 30, 2021
NOT FINAL

Percent of Year
100.00%

Account	Description	Budget	MTD Actual	YTD Actual	Variance Over (Under)	Percent of Budget
451251	Department Of Energy	738,601.00	-	454,062.94	(284,538.06)	61.48%
451301	Fema	1,245,000.00	-	2,500.00	(1,242,500.00)	0.20%
451351	Health & Human Services	3,846,580.00	330,259.00	3,220,465.74	(626,114.26)	83.72%
451369	SAMHSA	411,212.00	-	277,495.21	(133,716.79)	67.48%
451401	Housing & Comm Development	4,366,002.00	647,336.43	2,519,355.02	(1,846,646.98)	57.70%
451825	American Rescue Pln Fedrl	-	5,405,995.56	5,405,995.56	5,405,995.56	100.00%
451901	Miscellaneous Federal	13,099,576.00	2,106,966.59	16,633,239.20	3,533,663.20	126.98%
453120	Community Services Block Grant	1,010,579.00	-	524,068.00	(486,511.00)	51.86%
453143	Coordinated Care Org-CCO	200,000.00	-	(23,991.81)	(223,991.81)	-12.00%
453144	Coronavirus Relief Fund	3,113,911.00	-	1,537,139.09	(1,576,771.91)	49.36%
453190	Miscellaneous State	14,623,730.00	-	581,009.73	(14,042,720.27)	3.97%
453403	Homeless Shelters	4,846,448.00	549,009.00	9,646,140.00	4,799,692.00	199.04%
453444	Immune Acton & Babies 1st	747,738.00	-	-	(747,738.00)	0.00%
453830	Veterans Affairs	249,596.00	-	187,197.00	(62,399.00)	75.00%
453910	Miscellaneous State Revenue	485,306.00	16,475.00	1,709,980.77	1,224,674.77	352.35%
455120	Eugene	3,016,738.00	-	2,058,871.19	(957,866.81)	68.25%
455160	Springfield	584,870.00	28,750.92	215,161.10	(369,708.90)	36.79%
456110	Eugene	60,100.00	-	-	(60,100.00)	0.00%
456190	Miscellaneous Cities	23,500.00	(2,552.50)	20,947.50	(2,552.50)	89.14%
466740	Trillium/OHP FEES	290,199.00	-	320,960.90	30,761.90	110.60%
466910	Miscellaneous Svc Charges	30,327.00	2,560.00	22,914.25	(7,412.75)	75.56%
466915	Special Projects	38,331.00	-	21,053.58	(17,277.42)	54.93%
466950	Private Donations	195,794.00	-	340,000.00	144,206.00	173.65%
466980	Refunds & Reimbursements	892.00	-	47,880.35	46,988.35	5367.75%
486100	Investment Earnings	-	2,224.32	15,204.09	15,204.09	100.00%
496110	Fund Balance Carryover	2,488,277.00	-	2,488,275.51	(1.49)	100.00%
498510	Transfer Fr General Fund (100)	1,578,411.00	-	1,433,856.00	(144,555.00)	90.84%
498515	Transfer fr General Fd Ongoing	1,987,672.00	-	1,565,171.00	(422,501.00)	78.74%
498900	Intrafund Transfer	586,943.00	227,984.32	510,893.58	(76,049.42)	87.04%
Total Revenues		59,866,333.00	9,315,008.64	51,735,845.50	(8,130,487.50)	86.42%
Personnel and Fringe		4,981,164.00	552,098.20	4,383,975.70	(597,188.30)	88.01%
512111	Professional & Consulting	162,586.00	11,543.73	105,189.42	(57,396.58)	64.70%
512173	Training Services	323,549.00	25,258.68	269,061.41	(54,487.59)	83.16%
512178	Support Services	-	1,358.20	52,322.84	52,322.84	100.00%
512179	Subscriptions	600.00	119.00	119.00	(481.00)	19.83%
512181	On The Job Training - Services	235,000.00	17,154.80	151,361.96	(83,638.04)	64.41%
512211	Agency Payments	40,518,854.00	4,389,584.75	26,024,940.42	(14,493,913.58)	64.23%
512214	Client Support Fund	5,818,253.00	396,110.12	5,490,279.87	(327,973.13)	94.36%
512216	Agency Payments Prior Year	176,122.00	-	176,346.04	224.04	100.13%
512341	Refuse & Garbage	1,441.00	1,637.58	1,696.87	255.87	117.76%
512343	Light, Power & Water	18,424.00	484.88	12,891.63	(5,532.37)	69.97%
512344	Telephone Services	174,493.00	3,284.59	29,086.22	(145,406.78)	16.67%
512345	General Liability	14,498.00	1,208.08	14,498.00	-	100.00%
512357	Maintenance Agreements	-	-	11,277.50	11,277.50	100.00%
512366	Real Estate & Space Rentals	1,507,060.00	367,489.86	1,636,141.19	129,081.19	108.57%
512531	Fleet Equipment/Vehicle Svcs.	3,782.00	1,777.49	7,975.34	4,193.34	210.88%
512536	Copier Charges	6,176.00	78.11	1,634.48	(4,541.52)	26.47%
512537	Mail Room Charges	3,398.00	196.44	2,940.00	(458.00)	86.52%
512551	License Replacement	11,479.00	956.59	11,479.08	0.08	100.00%
512552	TS Indirect	224,810.00	18,734.10	224,810.00	-	100.00%
512553	Infrastructure Replacement	5,875.00	489.58	5,874.96	(0.04)	100.00%
512554	County Indirect Charges	537,047.00	51,830.91	544,124.00	7,077.00	101.32%
512555	TS Direct	93.00	9.25	111.00	18.00	119.35%
512556	Dept Support/Direct	138,703.00	11,558.51	138,703.00	-	100.00%
512558	PC Replacement Services	9,375.00	781.24	9,374.88	(0.12)	100.00%
512611	Office Supplies & Expense	18,316.00	883.34	13,524.70	(4,791.30)	73.84%
512613	Professional Licenses	40,212.00	65.00	17,945.00	(22,267.00)	44.63%
512614	Printing & Binding	6,150.00	49.50	2,960.16	(3,189.84)	48.13%
512615	Advertising & Publicity	5,400.00	-	3,940.00	(1,460.00)	72.96%
512617	Photo/Video Supplies & Svcs	-	4,980.00	4,980.00	4,980.00	100.00%
512618	Postage	300.00	39.70	345.05	45.05	115.02%
512619	Radio/Communic Supplies & Svcs	5.00	-	5.05	0.05	101.00%
512620	Dues & Memberships	100.00	-	17,817.40	17,717.40	17817.40%
512621	DP Supplies And Access	138,399.00	1,323.52	124,386.54	(14,012.46)	89.88%
512622	DP Equipment	26,700.00	422.16	20,007.28	(6,692.72)	74.93%
512626	Small Office Furniture	892.00	-	931.98	39.98	104.48%
512712	Food	500.00	-	-	(500.00)	0.00%
512716	Miscellaneous Supplies	2,400.00	-	50.94	(2,349.06)	2.12%
512721	Special Supplies	2,400.00	-	6,698.53	4,298.53	279.11%
512727	Safety Supplies	300.00	-	86.83	(213.17)	28.94%
512811	Business Expense & Travel	12,602.00	742.35	6,584.81	(6,017.19)	52.25%
512815	Committee Stipends & Expense	5,519.00	40.00	160.00	(5,359.00)	2.90%
512821	Outside Education & Travel	15,718.00	588.37	3,613.50	(12,104.50)	22.99%
512822	County Training Classes	200.00	95.06	1,920.06	1,720.06	960.03%
512823	Training Services & Materials	11,589.00	-	6,735.45	(4,853.55)	58.12%
512911	Miscellaneous Payments	447,182.00	724,160.79	1,154,018.23	706,836.23	258.06%
512914	Parking	650.00	-	706.00	56.00	108.62%
Materials and Services		50,627,152.00	6,035,036.28	36,309,656.62	(14,317,495.38)	71.72%
521120	Equipment Attachments	-	-	(548.00)	(548.00)	100.00%
521320	Office Furniture	-	-	548.00	548.00	100.00%
522120	Architectural Services	-	7,083.75	7,920.00	7,920.00	100.00%
522830	Special Projects	1,107,514.00	-	991,901.30	(115,612.70)	89.56%
Capital Projects/Outlay		1,107,514.00	7,083.75	999,821.30	(107,692.70)	90.28%
Debt Service		-	-	-	-	100.00%
532120	Transfer To Spec Rev Fd (200)	(417,007.00)	-	-	417,007.00	0.00%
532125	Transfer to Spec RevFd Ongoing	742,078.00	27,089.25	325,071.00	(417,007.00)	43.81%
532900	Intrafund Transfer	586,944.00	227,984.32	510,893.58	(76,050.42)	87.04%
Other Expenditures		912,015.00	255,073.57	835,964.58	(76,050.42)	91.66%
992920	Operational Reserves	2,238,488.00	-	-	(2,238,488.00)	0.00%
Reserves		2,238,488.00	-	-	(2,238,488.00)	0.00%
Total Expenditures		59,866,333.00	6,849,291.80	42,529,418.20	(17,336,914.80)	71.04%
Revenues Over (Under) Expenditures		-	2,465,716.84	9,206,427.30	9,206,427.30	