

Walcome and Aganda Daview/Kris McAlister Chair

Poverty and Homelessness Board

Executive Committee Meeting January 20, 2022

12:00 p.m. - 1:30 p.m.

Join from your computer, tablet or smartphone:

https://us06web.zoom.us/j/88687549300?pwd=ZTFlcm8zeUorUUE3Ymg0azYxL1RhUT09

Meeting ID: 886 8754 9300 Passcode: 227047 One tap mobile: +12532158782,,88687549300# To watch live or later, visit: <u>https://lanecounty.ompnetwork.org/</u>

AGENDA

Topic

1.	Member Check In (Jurisdictional Updates)
2.	 <u>Consent Agenda</u>/ Chair
3.	Point In Time Count Methodology/ Amanda Borta
4.	2016-2021 Strategic Plan Summary/ Kate Budd, Housing Manager 20 min Information/ Discussion for future strategic plan
5.	YHDP Coordinated Community Plan/ Amanda Borta 10 min Upcoming Youth Retreat
6.	Plan for PHB CoC and CAP Presentation in April/ Kris McAlister, Chair 20 min
7.	Advocacy/ Commissioner Farr
8.	<u>Public Comment</u>
9.	Wrap Up/Next Meeting
10.	Adjournment

The Poverty and Homeless Board (PHB) is an action oriented group of elected officials, community stakeholders, and individuals who represent low-income and homeless people's concerns. The purpose of the PHB is to create innovative partnerships and programs that use best practices to reduce poverty and homelessness in Lane County. The PHB will work to generate resources, community and legislative support for housing and services to achieve its goals.

Lane County has been approved by HUD to use the 2021 Unsheltered Homeless Count Methodology for the 2022 Point-in-Time count with two stipulations.

In January 2021, Lane County's (LC) Continuum of Care shifted to a new Point-in-Time Unsheltered count methodology based on the County's Homeless By-Name List (HBNL) data. The results, while slightly higher than in previous years, were determined to be more accurate and complete by service providers, homeless advocates, other stakeholders in the community, and analysts reviewing the data. The count was likely higher in 2021 using the HBNL because, 1.) The Lane County Homeless Management Information System (HMIS) is comprehensive and captures most of the service transaction activity provided to people experiencing homelessness; and 2.) The community had a significant loss of emergency shelter beds due to COVID safety protocols (fewer stayers at congregate sites) which resulted in higher unsheltered counts.

In 2021, LC collected surveys from areas where it seemed most likely that the unsheltered persons were not engaged with any HMIS participating service provider. All 45 surveyed persons were already represented in the HBNL and included in the results generated from the HMIS query.

In the past, LC conducted survey-based street counts which were heavily supplemented with data from HMIS. LC's 2021 methodology flipped the primary source by using HMIS data for the majority of the Unsheltered Count and supplementing the count with surveys collected from isolated geographic or population pockets that are likely to not currently be participating in HMIS.

The 2022 methodology was approved with the following stipulations:

- 1. A target survey will be conducted to include homeless individuals who are not engaged in services with providers in the Homeless Management Information System. Lane County is activating the Street Outreach projects to provide coverage. Street outreach efforts currently cover the full geographic expanse of Lane County. These teams cover both metro areas and forested rural areas and are split into geographic quadrants (North/South/East/West). LC will utilize these existing teams to conduct the countywide PIT count in January. In addition to their usual outreach "hot-spots" LC will coordinate with local law enforcement agencies, the United States Forest Service, Public Works, Parks and Open Spaces staff and others to identify areas they are seeing unsheltered individuals in the days leading up to the PIT count to ensure that the outreach teams are making contact with individuals that may be in areas of the county where they have been less likely to have been previously engaged.
- The Homeless by Name List identifies people who were experiencing homelessness each month. At HUD's request, the County will be looking at a narrower window to determine who is actively engaged (receiving services) with providers who use the Homeless Management Information System within a 14 day period at the end of January 2022.

About the Homeless By-Name List

Lane County HMIS launched the <u>Homeless By-Name List</u> (HBNL)¹ in 2019. The HBNL is generated from the data collected during the regular course of business at 30 Homeless Management Information System (HMIS) participating agencies with over 200 projects. On average, 40,000 unduplicated clients have assessments and services tracked each year. Among those clients, 9,000 individuals experienced homelessness in at least one month of the year. In Lane County, clients' housing status is updated throughout the year as they either remain housed or unhoused or as they moved in and out of homelessness. Throughout the year, all projects collect the HUD determined <u>Universal Data Elements (UDE)</u>

¹ Data from the HBNL are aggregated and shared in a public dashboard that is updated each month. <u>https://public.tableau.com/app/profile/lchsd/viz/HomelessnessinLaneCountyOregon 16195399452050/IntroductiontoLaneCountysHomelessnessData</u>

and disabling condition information necessary to determine homeless status. These data are used to distinguish who, by name, will be reported as experiencing homelessness each month. In turn, this list is used to track trends, inflow and outflow, and demographics of people experiencing homelessness in the county. The list helps identify individuals most at-risk for case conferencing and intensive services, including shelter and housing. It is important to point out that Lane County's HBNL and Coordinated Entry Central Waitlists are not the same thing. The Central Waitlists are lists of heads of household (primary applicants) who have agreed to an in depth assessment of their homeless status. The assessments are entered into CE projects in HMIS and the Waitlists are generated from a report run in HMIS. HBNL is a list of persons who are actively receiving services from HMIS participating projects. The 200 projects include all the homeless service projects and projects assisting low-income households such as food pantries and community service centers. People on the Central Waitlists are almost always on the HBNL. About one third of the people on the HBNL have had the in depth assessment and are listed on a Central Waitlist.

The HBNL, including the unsheltered count, is widely embraced by homeless advocates and providers as being representative of the unhoused population in Lane County.

The Unsheltered Methodology Model

The model is based a subset of the Homeless By-Name List logic used in HMIS.

The model's Universe includes all individuals who are currently living in an alternative shelter (car camps, micro sites, over-night parking programs), sleeping at a Winter Warming site on the night of the count, using the services of a Homeless Day Access Center, and individuals who have any active project enrollment with a homeless or institutional living situation at project entry:

- Place not meant for habitation (HUD)
- Emergency shelter, incl. hotel/motel paid for w/ ES voucher, or RHY-funded Host Home shelter (HUD)
- Hospital or other residential non-psychiatric medical facility (HUD)
- Jail, prison or juvenile detention facility (HUD)
- Psychiatric hospital or other psychiatric facility (HUD)

The following filters are then applied:

- Individuals who exited any project to a Temporary or Permanent housing situation within the previous 30 days are excluded.
- Individuals who are currently in an Emergency shelter, Transitional Housing or Residential project are excluded.
- Individuals who are enrolled in Permanent Housing projects with a move-in date are excluded.
 - PH Permanent Supportive Housing (disability required for entry) (HUD)
 - PH Rapid Re-Housing (HUD)
 - PH Housing only (HUD)
 - PH Housing with services (no disability required for entry) (HUD)
- Individuals who are enrolled in homelessness prevention projects are excluded.
- Individuals in the following Project Types who did not have a service (from any provider) within the previous 30 days are excluded.
 - Services Only (HUD) (Only Providers who serve mostly homeless persons are included in this category)
 - Day Shelter (HUD)
 - Street Outreach (HUD)
 - Coordinated Entry (HUD)

Lane County has confidence in numbers generated using the 2021 model. In 2019, Security.org published a report² on homelessness using 2018 HUD PIT count numbers which identified Lane County (referred to as Eugene, OR in the article)

² <u>https://www.security.org/resources/homeless-statistics/</u>

as having the highest number of homeless persons per capita, 432.29 per 100,000. Although the unsheltered count numbers were already higher than other communities, the results have been frequently disputed by people working with unhoused populations in Lane County. Some of the reasons for the pre-2021 PIT Unsheltered counts reporting lower numbers than expected are:

- In Lane County, Street Counts have been conducted by volunteers who may not have had experience interviewing and who may have been unfamiliar with the target populations.
- Survey respondents have the option to not participate in the Street Count.
- In Lane County, the street count has been conducted during the day when unhoused people are on the move. It is difficult to identify who is and is not homeless during the day. Lane County's terrain is heavily forested (nearly 90%) which makes night time counts difficult and potentially unsafe for the volunteers collecting the surveys.

In 2020, the pandemic and wildfires of 2020 provided the motivation to change the methodology used in the annual Unsheltered count. In 2021, the continued pandemic with variants, the continued required COVID safety protocols, the repeated COVID surges, the 2021 wildfires, and the impact of COVID on the labor force (difficulty filling paid positions, much less volunteer positions) motivated Lane County to request permission from HUD to use the 2021 methodology for 2022. Using HMIS data for the majority of the count may reduce the risk of COVID-19 transmission to unhoused individuals and volunteers, and provide more accurate and complete Unsheltered count data.

Lane County is committed to using the HBNL for planning, including resource development, and data-centered outreach to persons experiencing homelessness in the community. Using a modified HBNL for the Point-in-Time count is timely, practical and sustainable.

Submitted to the Poverty and Homelessness Board on 2022-01-20 by

Lisë Stuart, Sr. Management Analyst Data & Analytics Supervisor Lane County Human Services Division <u>lise.stuart@lanecountyor.gov</u> 541-729-8468

YHDP Update

Youth Homelessness Demonstration Program Amanda Borta, Jenna Ely Lane County Human Services Division



Overview

The Department of Housing and Urban Development (HUD) selected OR-500, Eugene, Springfield/Lane County CoC, to participate in the Youth Homelessness Demonstration Program with a total funding allocation amount of **\$3,540,476.23**.

The Lane County CoC is one of 33 that HUD selected out of 97 communities that applied for funding under the FY 2019 and FY 2020 YHDP Competition.

Funding follows CoC Program regulations generally, but provides for waivers and flexibilities to demonstrate new and promising practices to address youth homelessness. Who's Who

Lane County Human Services Division is leading the YHDP effort in collaboration with:

- Youth Homelessness Solutions Workgroup of the PHB and Core Team
- 15th Night Youth Action Council and Looking Glass PLAY members
- Technical Assistance from Corporation for Supportive Housing (CSH), Hannah Roberts and Monique Jackson
- Technical Assistance for Youth Collaboration from True Colors United, Dee Balliet
- Technical Assistance for Education from National Center for Homeless Education, Megan Johnson
- Community Stakeholders

Youth Engagement

- Young people involved in all aspects of planning and decision making
- 15th Night Youth Action Council
- Looking Glass PLAY
- "Executive Team"
- Youth Stipends for participation
- Technical Assistance in developing youth leaders from True Colors United

Timeline

- September March: Planning Phase, Developing Coordinated Community Plan, Apply for Planning grant
- March 15th: Coordinated Community Plan due to HUD, funds cannot be accessed until approved
- April-June: Procurement and development of Projects
- July September: Projects begin implementation, funds must be obligated by September 2022
- Projects are renewable through CoC program after YHDP funding ends
- Continuously evaluating and implementing Coordinated Community Plan

Coordinated Community Plan

- Statement of Need
- Stakeholders List and Roles
- Mission and Vision
- Governance Structure
- List of New Projects
- Signatures

How is the PHB involved?

- ✓ Approval of the Coordinated Community Plan
- ✓ Approval of the governance structure
- ✓ Supporting overall effort as the CoC Board of a YHDP community
- ✓ Implementation of CCP through YHSWG, YAB
- ✓ Strategic Planning and the CCP

Community Convenings

- January 21st and 22nd (Friday and Saturday); Tentatively February 5th and 6th (Saturday and Sunday)
- Virtual through Zoom
- Facilitated by CSH, TA providers
- Update on planning process so far
- Develop content and community involvement in the Coordinated Community Plan
- System Modeling what projects/interventions do we need to address youth homelessness?

Goa	ป :	Strategy	Description	DRAFT Status	PHB Committee	Current Partners (funders and providers)	Notes on Current Progress	Notes on 2020-2021 Progress			
1.1	C m	Create 600 additional housing opportunities throughout Lane County by 2021 for chronically homeless individuals and people with particular needs, including: veterans, youth, domestic violence survivors, those with mental illness, drug and alcohol abuse problems, and those exiting criminal justice, foster care and child welfare systems.									
1.1		а	Develop 100 Housing First units, including a 50- unit apartment building with on-site behavioral health services, and 50 micro-apartment housing units with mobile support services by 2019.		SSHD	Lane County, Homes for Good, KaiserPermanen te, Nonprofits, City of Eugene	Predevelopment completed, currently seeking financing for MLK HOusing First 50 units. Fairgrounds Family Project in planning stage.	MLK Commons provides 51 PSH units. OHA RAP provides 60 PSH units. Keystone PSH provides 15 units. The Nel (45 Units PSH) will be opening in 2022			
1.1		b	Dedicate 100 units of Housing First, including 50 scattered site HUD housing vouchers and Homes for Good units, and 50 units integrated into low-income housing developments for special populations by 2019.		SSHD	Homes for Good, Nonprofits, Laurel Hill, ShelterCare	Through the Lane County Continuum of Care, Homes for Good was awarded a grant for 33 units of Scattered Site Permanent Supportive Housing. Homes for Good also agreed to 51 Project Base Section 8 vouchers for the MLK Commons Housing First Project.	181 Emergency Housing Assistance Vouchers (EHV) through Homes for Good. The recent Continuum of Care grant award included 13 scattered site units for the Sahalie Project. These 13 scattered site units are dedicated for FUSE project participants.			
1.1		с	Develop assertive engagement "wrap around" services and supports for 150 scattered site and integrated Housing First units by 2019. Promote successful housing outcomes and move more individuals to independent living.		Healthcare Committee, SSHD (identify units)	Lane County, Trillium Behavioral Health	Lane County has worked with Trillium to support reimbursement for Intensive Case Management Services for OR Health Plan members in Supportive Housing.	All Housing First unit tenants have access to case management, physical health, behavioral health, peer, supported employment and basic need supports.			
1.1		d	Develop and dedicate an additional 100 units and rental assistance for Veterans to meet the goal of ending veteran homelessness.		SSHD	Lane County, Homes for Good, SVDP, VA	PHB and partners continue to support the efforts that began with Operation 365 to house homeless veterans. 448 homeless veterans have been housed (temporary or permanent) since March 2016.	Added 42 VASH units through HOMES for Good. Increased the number of households served housed through SSVF program. Significantly increased rent assistance provided to Veteran households.			
1.1		е	Create a long-term, supportive housing production and operations plan for 300 units for individuals and family households.		SSHD	Homes for Good, SVDP, City of Eugene, City of Springfield, Nonprofits	Sponsors "Pay for Success" project with Homes for Good- "The Oaks" 55 units. Sponsors building 10 tiny home units (5 duplexes). Continuing discussion of additional supportive housing production under the initiative Operation 600.	MLK Commons provides 51 PSH units. OHA RAP provides 60 PSH units. Keystone PSH provides 15 family focused units. The Nel will be opening 45 additional units.			
1.1		f	Develop tactics to help reduce risk to private landlords and help incentivize them to rent to people with special needs.		SSHD	Rental Owner's Associatoin, Homes for Good, Legal Aid	Implemented Landlord Partnership Project through Homes for Good. Established landlord risk mitigation fund program. HSC approved funding 1/3 of FTE position to staff Landlord Partnership Program at Homes for Good.	Lane County will be hiring a Landlord Partnership focused staff member in early 2022.			

G	oal	Strategy	Description	DRAFT Status	PHB Committee	Current Partners (funders and providers)	Notes on Current Progress	Notes on 2020-2021 Progress		
1	.2		Create additional emergency shelter and respite care for homeless individuals, youth and families with children awaiting housing by 2021.							
1	.2	а	Create 300 beds of emergency shelter for homeless singles including 150 year- around beds and 150 beds of winter season shelter.		SSHD	Lane County, Homes for Good, SVDP, City of Eugene	Created 120 units of seasonal emergency shelter through Dusk to Dawn shelters. Lane County and City of Eugene cooperation for Public Shelter and Homeless Service System Study to collect input on community impact and necessary services for a new low-barrier public shelter. <i>PHB member Kris</i> <i>McAlister: Exploring Western Shelters (potential 60 people).</i>	Dusk to Dawn continues to operate 24/7 at 105 bed capacity (reduction due to COVID protocol). 120 Pallet Shelters have been acquired by Lane County and are being overseen at multiple sites across the county for both year round shelter and winter warming. Plans are underway to construct a 75-person Navigation Center (low-barrier shelter) and scheduled to operate on July 1, 2022. Additionally, up to 119 shelter beds are currently operating to serve those most vulnerable to complications from COVID 19. These programs are staffed by SVdP and Carry It Forward. The Brooklyn St. shelter will provide 12 congregate beds for a specialized population (yet to be determined) by Q 2 of 2022.		
1	.2	b	Create 30 units of year-around emergency shelter for homeless families with children, including domestic violence survivors with children.		SSHD	of Eugene, SVDP, inter-faith	(nousenoids). PHB leadership advocated for \$407K from State during short legislative session for winter operations of family	The Annex Family Shelter is currently operated by SVdP in South Eugene. The program serves up to 28 households each night and 65 to 75 families per year.		
1	.2		Create 40 Overnight/Safe Parking spaces for homeless persons who live in their vehicles.		SSHD	Lane County , SVDP	unincorporated area. City of Eugene Recreation staff and Eugene City Manager's office recently worked together to get 2 new overnight parking spots for families with children opened at the Amazon & Hilyard Community Centers. They are currently slated to operate like Safe Parking in that the families are	City of Eugene has partnered with SVdP to operate a safe sleep site which opened in Oct 2021 and accomodated up to 55 vehicles. Eugene City Council has also approved four additional sites including Chase Commons, 2243 Roosevelt Blvd, 410 Garfield St, and Dani St which will ultimately accomodate up to 170 spaces. Iane County and city of Eugene are partnering to support these Safe Sleep Sites. https://www.eugene-or.gov/4701/Creating-More-Safe-Places-to-Sleep		

Goal	Strategy	Description	DRAFT Status	PHB Committee	Current Partners (funders and providers)	Notes on Current Progress	Notes on 2020-2021 Progress
1.2	d	Create 16 infirmary beds of emergency shelter to provide immediate medical triage, assessment, and care.		Healthcare Committee	Trillium, Local hospitals	Referred to Healthcare Committee	Partnership between PeaceHealth and St. Vincent de Paul created 6 Pallet Shelters dedicated to providing shelter and staff support for people discharging from the hospital. Lane County supported this effort by providing Pallet Shelters. A PHB Health Committee Action Team focused on respite met and reviewed data related to potential needs and gaps within our community. The PHB Health Action Team focused on care in Shelters made a recommendation to the PHB to include medical respite in the planned River Ave. Shelter and Navigation Center – this recommendation was not accepted, but catalyzed support for medical respite that includes 24/7 staff support including staff healthcare training. The Board of County Commissioners issued a letter of support for staffed Medical Respite in September 2021 and Health Action Team members have organized an opportunity to learn from other Medical Respite providers in the state.
1.2		Create 20 beds of crisis respite for persons experiencing acute mental illness.		Healthcare Committee		Referred to Lane County Behavioral Health to lead efforts around the creation of a crisis center	This continues to be a priority with the creation of a community behavioral health crisis center identified as a 2021 to 2024 strategic goal
1.2		Develop ACT Team and multidisciplinary services for shelter and supportive housing.		Healthcare Committee		Worked with Laurel Hill Center to coordinate access to ACT Teams supported by Trillium.	model, which requires specific standards to achieve fidelity and is not necessary or appropriate for all individuals living in shelter and supportive housing
1.2		Expand Rapid Re-housing funding and services to more quickly move people into housing.		Executive Committee, Youth Work Group	State of Oregon, HUD	Expanded Rapid Rehousing funding with State of Oregon Emergency Housing Account.	Implemented new, revised RRH Program Standards in 2021 incorporating a Progressive Engagement approach, and prioritized RRH enrolled households for Emergency Housing Vouchers, creating more movement within the model and allowing more households to be served through existing resources; Expanded RRH for families through ESG- CV; Reserved additional funding for RRH through ESG-CV for individuals and youth, but have been unable to secure a provider which remains a challenge in expanding RRH efforts locally.

Goal	Strategy	Description	DRAFT Status	PHB Committee	Current Partners (funders and providers)	Notes on Current Progress	Notes on 2020-2021 Progress	
1.3	Increase opportunities to enhance services for frequent users through service integration and coordination, and the development of new partnerships.							
1.3	а	Create a Frequent Users Systems Engagement (FUSE) Workgroup as part of an initiative to break the cycle of incarceration and homelessness among individuals with complex behavioral health challenges who are the highest users of jails, hospitals, emergency medical, homeless shelters and encampments, and other crisis service systems.		FUSE Steering Committee	Willamette Family Treatment, Community Court.	In Rapid Renousing, 40 Street Outreach. New project: Sanalle funded through	FUSE programming initially included a street outreach team and up to 10 slots of RRH. It has since grown to include the street outreach team (1 Peer Support Specialist, 2 QMHA outreach workers, 1 QMHP Lead), 13 slots of RRH, preference for Housing Choice Vouchers, 10 emergency shelter beds, preference for The Commons on MLK PSH (51 units), and preference for Sahalie PSH (13 units). FUSE Outreach shows promising results regarding notable reductions in systems of care utilization. Sahalie will provide 13 scattered site PSH units for FUSE clients.	
2.1	Increase	the stability of low-income individuals and	families in L	ane County. E	nsure they a	are stably housed and have adequate employment income and/or be	enefits to meet their basic needs.	
2.1	а	Develop nutrition, employment services, and affordable childcare for residents in affordable and supportive housing programs.		SSHD			CSBG funds are assisting: 2,000 Spfld residents, 11,000 Eugene residents, 2,00Florence/coast residents, 4,000 S County/Cottage Grove residents with food boxes, basic needs, replacing legal documents to obtain employment and housing, bus passes, prescription assistance. In addition, CSBG Cares funding is assisting Centro Latino in rural outreach to help 75 new clients, 225 visits annually.	
2.1	b	Develop transportation options for program participants.		SSHD	LTD	LTD currently provides some bus passes for certain events (PIT Count) and programs at reduced cost. Age 65+ ride bus free. LTD considering sliding scale income-based fare subsidy through State transportation plan funding. PHB identified a need to compile a resource list of providers of transportation. PHB to write a letter of support for sliding scale fare, ask them to continue work on income-based fare and other strategies. Need to consider rural access to transportation.	CSBG funds are being utilized in Eugene, Springfield, Cottage Grove and Florence to issue bus passes at the Community Service Centers.	
2.1	с	Expand rental assistance programs.				Expanded Homeless Diversion and Prevention Programs.	Over 28 million in rent and utility assistance has been provided to households Lane County during the COVID crisis.	
2.1	d	Support the preservation of existing affordable housing.		SSHD	City of Eugene, Homes for Good	Support for YaPoah Terrace and Homes for Good units. City of Eugene dedicated \$1.5M CDBG funds for YaPoah Terrace (222 units senior affordable housing). Homes for Good investing in renovations and upgrades for scattered site public housing units.	Additional Notable Developments	

Additional Notable Developments

Applied for and received the Youth Homelessness Demonstration (YHDP) Grant through HUD in 2021.