The Fifth Annual
Project Homeless Connect
for Lane County

Final Report 2011

Faces of 2011 Project Homeless Connect
Acknowledgments

Project Homeless Connect is organized and made possible through the commitment and generosity of key sponsors and a committed leadership team.

City of Eugene
City of Springfield
Lane County
United Way of Lane County
EWEB
Food for Lane County
Human Services Commission
Lane Events Center
LaneCare
Lane Transit District
Pacific Source
Community Health Committee and
Sacred Heart Medical Center Foundation
St. Vincent de Paul of Lane County
ShelterCare
Rainbow Optics

Project Homeless Connect Honorary Chairs
Faye Stewart, Lane County Board of Commissioners, Chair
Kitty Piercy, Eugene Mayor
Christine Lundberg, Springfield Mayor
Mandy Jones, United Way Board of Directors, Chair

For More Information about Project Homeless Connect:
Pearl Wolfe, Chair
Lane County Human Services Commission
125 E. 8th Avenue
Eugene, OR, 97401
541-682-4629
pearl.wolfe@co.lane.or.us
www.homelessconnect.org
Executive Summary

The fifth annual Project Homeless Connect for Lane County (PHC) was held at the Lane Events Center on March 17, 2011 from 9:00 to 3:00. PHC brings together a broad array of services to one place, on one day, to serve people who are homeless or at risk of homelessness.

PHC 2011 opened its doors to 1,595 guests, the highest number we have seen in our five year history. One third of our guests spent the previous night sleeping outdoors or in an uninhabitable place; 27% were doubled-up with another household; and 22% reported being housed, but at-risk of homelessness.

PHC is possible due to generosity and commitment of private and public partners. For example, United Way of Lane County is the fiscal sponsor and volunteer coordinator, recruiting over 800 volunteers for the PHC 2011. The Lane Events Center donates space rental. Lane Transit District provides free bus rides. Sacred Heart Medical Foundation, Pacific Source and Rainbow Optics are among the large healthcare donors. Lane County and the Cities of Eugene and Springfield are highly involved, valued generous government partners, through funding and staff time, resources and leadership for the event.

People who are homeless are often eligible for assistance but greatly challenged by the pressures of daily survival, the cost of transportation and the difficulty in tracking scheduled appointments (especially if multiple appointments are needed in different locations). The connections created by PHC are remarkable. Most importantly, it is a day of service and caring benefiting some of our community’s most vulnerable people. Additionally, it educates, builds trust, and establishes new relationships. PHC for Lane County has a team of dozens of organizers whose planning efforts make the event a great community building activity.

Project Homeless Connect is a day when transformations occur. People with vision problems receive no-cost vision exams and eye-glasses. People who are in pain receive dental care. People get haircuts and walk away feeling better about themselves. The battered women’s shelter offers free manucures as a way to open a discussion about a sensitive topic. Bikes in poor condition turn into a safe form of transportation because of the event’s bike repair center. Community members who are homeless eat breakfast and hot lunch with service providers and volunteers who are housed. Community volunteers clear tables adorned with centerpieces and white tablecloths for our homeless guests. One social service provider shared that our homeless guests look forward to Project Homeless Connect in the same way that she looked forward to a recent Elton John Concert.

Lastly, community volunteers connected with our guests; 378 service providers and businesses offered 106 categories of services. We had 168 cash and In-kind donors this year. As a result, the 2011 Project Homeless Connect was an effective event for all those who benefited from the array of services provided. Our mission is below:

- Improve access to services for people who are homeless or at-risk of becoming homeless in Lane County
- On one day, in one location offer access to basic needs and critical services for families and individuals who are without safe and stable homes
- Engage and increase the combined involvement of individual volunteers, the business and the non-profit community to work together to address homelessness
- Provide a venue where the community can welcome its homeless citizens as neighbors
- Leverage private, corporate, foundation funds and in-kind support to augment local efforts to expand services for neighbors who are homeless in Lane County
Summary Highlights
1,595 Guests
805 Volunteers
378 Service and business providers
106 Categories of services
168 Cash and In-kind donors
6,757 Social service agency contacts
2,633 Family contacts (involving children)
1,398 Information and referral (I&R Contacts)
2,468 Meals served
744 Employment and benefits contacts
583 Housing contacts
509 Veterans contacts
382 Medical contacts
346 Cell phones given away
352 Vision contacts (150 received prescription eye glasses, valued at $56,450)
263 Dental services (valued at $50,746)
135 Bicycle repairs
107 Legal identification and birth certificate assistances
84% Amount of PHC-generated waste that was recycled, reused or composted

Attendance Demographics
69% Men
31% Women
67% Single
13% Families
74% Eugene residents
18% Springfield residents
8% Lane County residents outside of Eugene, Springfield metro area
12% Veterans
11% 18 or under in age
33% Spent the previous night sleeping outdoors or in an uninhabitable place
27% Doubled-up with another household
22% Housed and at risk of homelessness
7% Latino (3% Spanish is primary language)
36% Enrolled in Oregon Health Plan (152 children, 291 adults)
Project Homeless Connect Leadership Team

**Pearl Wolfe, Event Chair**
- Ashely Duke, Wellness
- B.J. Hurwich, Recycling
- Brenda Randall, Greeting
- Cary Lieberman, Pets
- Deleesa Meashintubby, Medical
- Dhenuka Hoffman, Fiscal Mgmt.
- Diana Alldredge, Administrative
- Elissa Kobrin, Greeting
- Gail Winterman, Medical
- Galen Phipps, Services
- Heather McGill, Family
- Jennifer Inman, Intake
- Kate Allen, Café and food
- Kathy Arendsen, Volunteers

**Richie Weinman, Event Coordinator**
- Kevin Ko, Logistics, Bicycles
- Laurie Trieger, Café and food
- Lisa Lawton, Public Relations
- Lisa Wilkes, In-kind and Giveaways
- Liz Schwarz, Confidential and Outreach
- Michelle Mortensen, Logistics
- Paul Wagner, Dental
- Rose Wilde, Benefits
- Sophia Bennett, Hospitality
- Stephanie Talbott, Services
- Susan Ban, Services
- Terra Ralph, Benefits
- Tod Schneider, Security
- Virgil Courtright, Security
HOMELESSNESS IN LANE COUNTY

Homelessness: County-Funded Social Services

- 10,708 individuals in 8,177 households were homeless sought and social services through Lane County Human Services Commission-funded programs during calendar year 2010.
- 896 unduplicated individuals were served at the Egan Warming Center during 21 nights of extreme weather at five faith-based sites this 2010-11 winter season.
- 1,850 homeless students attended public school in Lane County during the 2009-2010 school year (Oregon Dept. of Education)

Cost of Homelessness (updated Fall 2010, Lane County Human Services Commission)

Homelessness affects all residents of Lane County because some people who are without shelter require costly support services:

- $312 is the average cost of a visit to the Sacred Heart Hospital Emergency Room at RiverBend
- $737 is the average daily cost of care at the Johnson Unit, Sacred Heart’s acute psychiatric care facility, where the average stay is 6.5 days
- $220 is the daily cost of in-patient detoxification services at Willamette Family Inc.’s Buckley Center, where treatment for alcohol takes 3-4 days and 5-8 days for heroin
- $134 is the daily cost for “housing” per inmate day at the Lane County Jail
Project Homeless Connect

thanks our financial
and in-kind donors

Organizations and Businesses

Adam’s Sustainable Table
Adams Elementary
Alsco
Arriving By Bike
Bi-Mart
Burkhart Dental
Cash & Carry
City of Eugene Human Rights Commission
Community Health Centers of Lane County
David B. Anderson, DDS
Down to Earth
Edgewood Animal Clinic
Emerald Produce
Eugene Water & Electric Board
Food for Lane County
Franz
Fri-Jos
Frito Lay
Funk/Levis Associates
GEARS
Home Depot
Home Depot
KMTR TV
Lane Community College Culinary Program
Lane County Advancement of Human Rights
Lane County Dental Society
Lane County Dept. of Children & Families
Lane County Human Services Commission
Lane County Youth Services MLK Culinary Arts Program
Lane Transit District
LaneCare
LCC Hospitality Student club
LCOG Senior & Disabled Services
Long’s Meat Market
McDonald Wholesale
McKenzie by Sew-On
Muffin Mill
Northwest Natural Gas
Oregon Country Fair
Organically Grown Company
Pacific Office Automation
PacificSource
Paul’s Bicycle Way of Life
Rainbow Optics
Sacred Heart Medical Foundation
Saturday Market
ShelterCare, Inc.
Spring Valley Dairy
St. Vincent de Paul of Lane County
Super Cuts
Trillium Health Care
Unitarian Universalist Church
Volunteers in Medicine
Wal-Mart Foundation
Willamette Christian Center
Individuals

Karen Artiaco
Rob Roy
Alison Prescott
Anne and John Glancy
Ann and Mark Hinnen
Ann Fidanque
Barbara Dean
Barbara West Group
Barry Nobel
Bascom Family Trust
Ben and Lek Hill
Ben and Joanne Spiegel
Bill and Debra Weinman
Bodywise Physical Therapy
Bonnie Cohn
Carmen Hayes
Carole Diller
Charles and Elizabeth Search
Chuck and Maria Kalnbach
Chuck and Rachael Boyer
Colleen Chrisinger
Cornelia and Arthur Hanhardt
Dan Carol and Joyce Berman
Dana Weinstein
David and Pat Shackleton
Deborah Lewis Larson
Don and Lou Ebbert
Don Bishoff
Douglas and Susan Daniel
Edith Maddron
Elizabeth and Rodney Horikawa
Elizabeth Jones
Elizabeth Reis and Matthew Dennis
Emily Heilbrun
Emily Schue
Enid Lefton
Florence Alvergue
Frances and Dean Benson
Frank Hankins and Deborah Kaufman
Galen and Charlene Phipps
Gary and Jill Katz
Gary Cornelius
Greg Zwettler
Hap Ponedel
Hope Hughes Pressman
Irene Phillips
Jan Wagner and Chris Rubin
Janan and Richard Dean

Jerry Pergamit Computer Consulting
Jim Poverman and Pamela Griffin
Joe and Marian Richards
John and Norine Madden
John Van Landingham
John and Maria Rudy
Joyce H. Benjamin and Russell Donnell
Judith Baranowski
Judith Hankin
Kathleen and R. Scott Ryding
Kevin and Val Ko
Kim Wofford
Lucille Alisen
Marion Sweeney, Kate and Cama Laue
Mark and Susan Levine Friedman
Mark Levy and Carol Silverman
Martha MacRitchie and Mike Lewis
Martha Ravitz
Maureen Sicotte
Michael and Barbara Thompson
Michael and Kathy Gentzkow
Muriel Kaufman
Nancie Peacocke Fadeley
Nancy Ahnert
Nancy Raymond
Nancy Young
Nina Korican
Pat Friedl and Stan Cram
Paula Rini and Dan Wectawski
Pearl Wolfe and Bill Goldsmith
Peggy Soomil
Petra Hagen
Rebecca Diehnel
Reda Holmes
Richie Weinman and Linda Garber
Ron and Anita Larson
Ron and Deb Stock
Sandy Solomon
Scott and Mary Halpert
Sharon Ungerleider
Shirley Clark
Stan Kambly
Steve Zibelman and Sharon Sherman
Sue Wolling
Sylvia Lee
Tera Ralph
Trudie Atkinson
Virginia Bingham
The following health care professionals are among the 805 volunteers who donated their skills and services at Project Homeless Connect:

**Medical**
Courtney Apker, RN
Leah Brooks, RN
Barb Bryson, FNP
Sidney Buffington, RN
Kelly Butler, RN
Shari Clark, RN
Ken Compton, RN
Paul Connell, RN
Marianne Curtis, RN
Mary Dax, RN
Rizvi Gulrukh, MD
Nancy Hayner, RN
Barbara Healy, RN
Donna Holleran, RN
Barry Jarvis, MD
Corryn Johnson, RN
Gary Josephsen, MD
Daniel Kranitz, DO
Jamie Larson, RN
JJ Lefford, MD
Don Olson, MD
Steve Marks, MD
Shannon Mcheel, FNP
Dale Mostkoff, RN
Diane Murphey, RN
Jonothan Potter, RN
Catherine Roberts LPN
Michael Reeves, MD
Jeff Salerno, MD
John Sattenspiel, MD
Ross Schwarz, MD
Sarah Schwartz, LPN
Joshua Sikes, RN
Gail Virgili, RN
Bill Walter, MD
Rayna Wilde, RN

**Optometry (Donated by Rainbow Optics)**
Lee Azpiroz, OD
Daran deCalesta, OD
E. Powell Carpenter, OD
Norman Goo, OD
Jeffrey Morey, OD
Paul Roline, OD

**Opticians and Optometrist Assistants**
Marilee Addy
Neva Becker
Solomon Berry
Angie Bradford
Sandy Connors
Alex Dougherty
Mike Bray
Sheila Daughtry
Wendy Forrest
Eleine Greene
Erica Hadley
Jason Hoggans
Lisa McCullum
Debbie Nelson
Don Norris
Stephanie Overgaard
Marie-Helene Rake
Kevin Reidel
Victoria Smalley
Gail Trimble

**Dental**
Shawna Allen, RDA
Brian Allender, DMD
Linda Bailey, RDH
Vesta Baker, RDA
Marquita Corliss, RDH
Kelsey Davis
Alicia Erage, RDA
Mark Fretz, DDS
Corinne Gordin
Jonae Grosjean, RDA
Jan Halvorson, DMD
Kip Hammon, DMD
Chris Hanson, DDS
Marlene Hoard, RDH
Cindy Lahey, RDH
Jay Lamb, DDS
Debbie Magnuson
Norm Magnuson, DDS
Ryan Magnuson
Karissa Mendive, RDA
Ben Meyer, DDS
Shawn Murray, CDT, LD
Mykie, RDA
Mary Newton, RDA
Sandra Okeefe, RDH
Chelsea Phillips
Pat Pirrie, RDA
Alicia Riedman, RDH
Mare Sippe
Todd Tucker, DMD
Mark Tranby, DMD
Allison Walker, RDH
Susan Watkins, DDS
Pam Weidel, RDA
Timothy Welch, DMD

**Veterinarians**
Linda Davies, DVM
Nancy Johnson, DVM
Gail Schroder, DVM
Brianna Wilson, DVM
Services Provided

EMPLOYMENT AND BENEFITS
Aging and Disability Resource Center
Dept Motor Vehicles
Eugene Parks & Recreation
Eugene Police Department
Goodwill Industries
Job Corps
Lane County Developmental Disabilities
Lane County Elections
LCOG Senior and Disabled Services
League of Women Voters
Office of Voc Rehab Services
Oregon Department of Human Services
Public Benefits Advocacy – White Bird
Social Security Administration
Sponsors

AGENCIES, SERVICE PROVIDERS, CONSUMER GROUPS, HOUSING
Eugene Mission
FOOD for Lane County
HACSA
Lane County HSC Energy Services
Lane Independent Living Alliance
Looking Glass Youth and Family Services
Metropolitan Affordable Housing
Mind Freedom
National Assoc Mentally Ill (NAMI)
Next Step Recycling
Oregon Consumer/Survivor Coalition
Planned Parenthood of Southwestern Oregon
The Child Center
Direction Services
Early Childhood Cares
Eugene Mission
City of Eugene Library & Recreation
PAAWS pet-partner team
Craft activities
Family Connections – Childcare referral
Head Start Lane County/Early Head Start
Lane County WIC
Oregon Family Support Network
Relief Nursery
Pearl Buck Center
Womenspace

CONFIDENTIAL SERVICES
Crisis counseling, crisis intervention, MH screening, Information & Referral: White Bird
Counseling Services: Northwest Christian University
Detox Center, Info & referrals: Buckley Center
HIV, HepC, testing and condoms: HIV Alliance (both here and medical)
Pregnancy testing, education, condoms: Planned Parenthood

LEGAL SERVICES
Notary Public Services
Legal Services: Public Defender
Legal Advocacy: Law and Advocacy Center

WELLNESS
Massage Therapy
Chiropractic Services
Acupuncture

DENTAL
Hygiene instruction
Evaluation by Denturist
Dental extractions
MEDICAL
Diabetic testing and education
Eye exams
HIV testing
Immunizations – seasonal flu, pneumonia, dTap
OHP waiting list sign up
Pharmacy with limited formulary
Provider exam/consultation
Psychiatric consultation
Referrals to Community Health Centers of Lane County for follow up medical care
Respiratory Therapist – nebulizer treatment

VISION
Lions Club Vision Tests
Rainbow Optics

PET SERVICES
Safe kenneling for dogs & cats
Spay/Neuter Vouchers
Rabies Vaccinations
Dog Licenses
Dog & Cat Food
Dog & Cat Supplies
Flea treatment
Nail trimming
Veterinary check-ups

HOSPITALITY
Bag check
Bicycle services
Entertainment in the café
Free books in the concourse
Free portraits
Haircuts
Year Book Project
## Details of Services Provided

<table>
<thead>
<tr>
<th>AGENCIES/SERVICE PROVIDERS/CONSUMER GROUPS/HOUSING</th>
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<tbody>
<tr>
<td><strong>Agency</strong></td>
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<tr>
<td>Catholic Community Services</td>
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<tr>
<td>Catholic Community Services</td>
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<tr>
<td>Eugene Public Library Services</td>
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<td>Eugene Mission</td>
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<tr>
<td>Food for Lane County</td>
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<tr>
<td>HACSA</td>
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<tr>
<td>Lane County HSC Energy Services</td>
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<tr>
<td>Lane Independent Living Alliance</td>
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<tr>
<td>Lane Pregnancy Support center</td>
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<tr>
<td>Looking Glass New Roads</td>
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<tr>
<td>Looking Glass Youth and Family Services</td>
</tr>
<tr>
<td>Metro Affordable Housing</td>
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<tr>
<td>Mind Freedom</td>
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<tr>
<td>National Alliance for the Mentally Ill (NAMI)</td>
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<tr>
<td>Next Step Recycling</td>
</tr>
<tr>
<td>Olive Plaza Senior Housing</td>
</tr>
<tr>
<td>Sexual Assault Support Services</td>
</tr>
<tr>
<td>ShelterCare – Housing Programs (The Inside Program, Safe Haven, Supportive Housing)</td>
</tr>
<tr>
<td>Soaring Hope Compassionate Ministries of Springfield Nazarene</td>
</tr>
<tr>
<td>St. Vincent dePaul Connections/LIFT</td>
</tr>
<tr>
<td>SVDP Second Chance</td>
</tr>
<tr>
<td>SVDP Service Station</td>
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<td>SVDP Service Station</td>
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<tr>
<td>SVDP Service Station</td>
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<tr>
<td>SVDP Service Station</td>
</tr>
<tr>
<td>White Bird Homeless Department</td>
</tr>
<tr>
<td>Womenspace</td>
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<tr>
<td><strong>TOTAL AGENCY CONTACTS</strong></td>
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</table>

## CHILDREN AND FAMILIES

<table>
<thead>
<tr>
<th><strong>Agency</strong></th>
<th><strong>Service</strong></th>
<th><strong>contacts</strong></th>
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</thead>
<tbody>
<tr>
<td>Bambini’s</td>
<td>Giveaway clothing</td>
<td>239</td>
</tr>
<tr>
<td>Birth to Three</td>
<td>Giveaway books, calendars; I&amp;R</td>
<td>227</td>
</tr>
<tr>
<td>Catholic Community Services-Housing</td>
<td>10 Young Parents referrals; 16 Family support &amp; Connections; 80 books, blanket giveaways; 1 bus</td>
<td>128</td>
</tr>
<tr>
<td>City of Eugene Library &amp; Recreation Craft activities</td>
<td>Give toys, books, referrals; 13 bus pass</td>
<td>341</td>
</tr>
<tr>
<td>Direction Services</td>
<td>31 I&amp;R; 6 intakes</td>
<td>37</td>
</tr>
<tr>
<td>Early Childhood CARES</td>
<td>46 giveaways diapers/toiletries; 4 screenings; 16 bus</td>
<td>66</td>
</tr>
<tr>
<td>Eugene Mission</td>
<td>346 giveaway hats &amp; gloves</td>
<td>346</td>
</tr>
<tr>
<td>Family Connections – Childcare referral</td>
<td>190 giveaway puppets &amp; flashlights; 70 I&amp;R</td>
<td>260</td>
</tr>
<tr>
<td>Family Resource Centers/Brattain</td>
<td>22 I&amp;R</td>
<td>22</td>
</tr>
<tr>
<td>Head Start Lane City/Early Head Start</td>
<td>110 giveaways, books, clothes hygiene; 25 applications; 6 bus</td>
<td>141</td>
</tr>
<tr>
<td>Healthy Kids</td>
<td>1 I&amp;R; 5 applications</td>
<td>6</td>
</tr>
<tr>
<td>Kidsports</td>
<td>14 Registrations; 25 giveaways; 22 I&amp;R and materials.</td>
<td>61</td>
</tr>
<tr>
<td>Lane ESD -McKinney Vento</td>
<td>30 I&amp;R; 68 Giveaways</td>
<td>98</td>
</tr>
<tr>
<td>Lane County WIC</td>
<td>5 screenings; 3 appointments; 1 voucher; 3 bus pass; 45 giveaways; 14 referrals</td>
<td>68</td>
</tr>
<tr>
<td>Service Provider</td>
<td>Benefit Provided</td>
<td>Contacts or Information Provided</td>
</tr>
<tr>
<td>------------------------------------------</td>
<td>-----------------------------------------------------------</td>
<td>-----------------------------------------------------</td>
</tr>
<tr>
<td>Looking Glass New Roads School</td>
<td>16 I&amp;R; 2 assist w/ education goals</td>
<td>18</td>
</tr>
<tr>
<td>Looking Glass Rural Pgm</td>
<td>6 I&amp;R</td>
<td>7</td>
</tr>
<tr>
<td>Looking Glass Station 7</td>
<td>38 I&amp;R</td>
<td>38</td>
</tr>
<tr>
<td>Oregon Family Support Network</td>
<td>contacts includes 31 give aways, I&amp;R, OFSN services</td>
<td>101</td>
</tr>
<tr>
<td>Pearl Buck Center</td>
<td>giveaways</td>
<td>256</td>
</tr>
<tr>
<td>Relief Nursery</td>
<td>20 I&amp;R; 40 giveaways diaper, toys, wipes, etc; 2 bus pass</td>
<td>62</td>
</tr>
<tr>
<td>ShelterCare Family Program</td>
<td>6 families put on waiting list. 37 I&amp;R</td>
<td>43</td>
</tr>
<tr>
<td>SVDP First Place</td>
<td>49 Basic needs, teddy bear; 4 overnight parking; 6 interfaith shelter referrals</td>
<td>59</td>
</tr>
<tr>
<td>The Child Center</td>
<td>39 giveaways; 32 I&amp;R</td>
<td>71</td>
</tr>
<tr>
<td><strong>TOTAL FAMILY CONTACTS</strong></td>
<td></td>
<td><strong>2695</strong></td>
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</table>

**CONFIDENTIAL SERVICES**

<table>
<thead>
<tr>
<th>Organization</th>
<th>Benefit Provided</th>
<th>Contacts or Information Provided</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Buckley Center: Detox Center, Info &amp; referrals</td>
<td>20 I&amp;R; 13 bus passes</td>
<td>33</td>
<td></td>
</tr>
<tr>
<td>MH Alliance</td>
<td>24 MH Test; 10 HCU test: 9 SSK; 27 Condom instruct; 9 bus</td>
<td>79</td>
<td></td>
</tr>
<tr>
<td>Northwest Christian University: Counseling Services</td>
<td>8 appointments; 9 Counseling info; 7 bus</td>
<td>24</td>
<td></td>
</tr>
<tr>
<td>Planned Parenthood: Pregnancy testing, education,</td>
<td>157 giveaways</td>
<td>157</td>
<td></td>
</tr>
<tr>
<td>White Bird: Crisis counseling, crisis intervention, MH screening, Info &amp; Ref</td>
<td>40 I&amp;R; 8 counseling; 16 bus</td>
<td>64</td>
<td></td>
</tr>
<tr>
<td><strong>TOTAL CONFIDENTIAL CONTACTS</strong></td>
<td></td>
<td><strong>357</strong></td>
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**DENTAL**

<table>
<thead>
<tr>
<th>Service Provided</th>
<th>Benefit Provided</th>
<th>Contacts or Information Provided</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dental exams and x-rays</td>
<td>63 exams and 63 x-rays</td>
<td>126</td>
<td></td>
</tr>
<tr>
<td>Dental extractions</td>
<td>142 teeth or partial teeth pulled</td>
<td>142</td>
<td></td>
</tr>
<tr>
<td>Evaluation by Denturist</td>
<td></td>
<td>95</td>
<td></td>
</tr>
<tr>
<td>Oral surgeon referrals</td>
<td>5 referrals for oral surgery at no cost ($7800 value)</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td>Vouchers for follow up with White Bird</td>
<td>30 vouchers @ $138 each ($4140)</td>
<td>30</td>
<td></td>
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<tr>
<td>Community Health Centers</td>
<td>toothpaste samples distributed</td>
<td>1224</td>
<td></td>
</tr>
<tr>
<td><strong>TOTAL DENTAL CONTACTS</strong></td>
<td></td>
<td><strong>263</strong></td>
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**EMPLOYMENT & BENEFITS**

<table>
<thead>
<tr>
<th>Service Provided</th>
<th>Benefit Provided</th>
<th>Contacts or Information Provided</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aging and Disability Resource Center</td>
<td>17 Basic needs &amp; 34 I&amp;R</td>
<td>51</td>
<td></td>
</tr>
<tr>
<td>Oregon Dept Motor Vehicles</td>
<td>89 drivers license assist; 107 birth cert &amp; ID assist</td>
<td>196</td>
<td></td>
</tr>
<tr>
<td>Eugene Police Department-Monroe</td>
<td>I&amp;R</td>
<td>114</td>
<td></td>
</tr>
<tr>
<td>Goodwill Industries</td>
<td>69 I&amp;R; 10 bus pass</td>
<td>79</td>
<td></td>
</tr>
<tr>
<td>Lane County Elections &amp; League of Women Voters</td>
<td>11 register to vote; 9 TANF for copies</td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>Lane County Developmental Disabilities Svcs</td>
<td>4 kids benefits; 11 adults benefits</td>
<td>15</td>
<td></td>
</tr>
<tr>
<td>LCOG Senior and Disabled Services</td>
<td>2 OSIPS; 2 PMDDT; 6 OHP; 13 Reservation list; 5 SNAP; 21 I&amp;R</td>
<td>51</td>
<td></td>
</tr>
<tr>
<td>OR DHS</td>
<td>21 SNAP apps; 3 Re-certifications BS2; 10 bus; 2 med rfs; 2 TANF rfs; 23</td>
<td>63</td>
<td></td>
</tr>
<tr>
<td>Sponsors</td>
<td>10 housing rfs; 21 employment rfs; 10 mentor rfs; 10 basic needs</td>
<td>52</td>
<td></td>
</tr>
<tr>
<td>Office of Voc Rehab Services</td>
<td>16 employment rfs; 3 DMV rfs; 2 DHS rfs; 7 rfl to partners</td>
<td>28</td>
<td></td>
</tr>
<tr>
<td>Social Security Administration</td>
<td>26 Disability appointments; 19 verifications; 5 appeals; 36 general inquiry</td>
<td>86</td>
<td></td>
</tr>
<tr>
<td><strong>TOTAL BENEFITS CONTACTS</strong></td>
<td></td>
<td><strong>755</strong></td>
<td></td>
</tr>
</tbody>
</table>

**HOSPITALITY**

<table>
<thead>
<tr>
<th>Service Provided</th>
<th>Benefit Provided</th>
<th>Contacts or Information Provided</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bag Check</td>
<td>181 guests stored 362 bags while at the event</td>
<td>181</td>
<td></td>
</tr>
<tr>
<td>Bicycle Services</td>
<td>135 bike repairs; 135 valet bikes</td>
<td>270</td>
<td></td>
</tr>
<tr>
<td>Food and café services</td>
<td>hot breakfast of 700 cheese omelets/continental breakfast of muffins, granola bars and whole fruit. Lunch: 1,768 hamburgers, veggie burgers, side salad, chips, whole fruit, cookies, 100 pizzas, coffee, tea, coco, milk, iced tea, water.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Entertainment in Café</td>
<td>7 musical acts provided 5 hours of entertainment</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Free books in concourse</td>
<td>615 books; 150 stationery goods</td>
<td>765</td>
<td></td>
</tr>
<tr>
<td>Free portraits</td>
<td>133 photo portraits</td>
<td>133</td>
<td></td>
</tr>
<tr>
<td>Haircuts</td>
<td>344 haircuts</td>
<td>344</td>
<td></td>
</tr>
<tr>
<td>Year Book Project</td>
<td>Stories of CALC participants</td>
<td>27</td>
<td></td>
</tr>
<tr>
<td>Recycling/Reusing</td>
<td>10 cubic yards of cardboard were recycled</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>570 gallons of commingle were recycled</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>438 gallons of food scraps and compostable food-ware were diverted</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>270 gallons of plastic bags were recycled</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>30 gallons of plastic &amp; paper bags were given to the library and community</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>15 gallons of Styrofoam, bubble wrap and rigid plastic were taken to specialty recyclers</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>20 pounds of metal scrap were recycled</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>30 gallons of return-for-deposit containers were given to CALC guests for them to cash in</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>90 gal of aseptic milk cartons were taken to specialty recyclers</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>5 gal of Styrofoam were taken to specialty recyclers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Giveaways</td>
<td>1,731 hats &amp; scarves; 618 coats; 246 gloves; 900 pairs socks; 350 underwear; 58 blankets; 189 sleeping bags, tarps, tents; 93 backpacks, suitcases, bags; 2399 articles of clothing; 1225 hygiene kits; 57 bedding sets. 8,072 articles given away.</td>
<td>8072</td>
<td></td>
</tr>
</tbody>
</table>

### HUMAN RIGHTS SERVICES

| CALC | 57 info/consult; 28 giveaways | 85 |
| CALC/SAFER | I&R human rights | 57 |
| Health Care for All Oregon | I&R healthcare | 80 |
| Homeless Action Coalition | signatures for car camping | 503 |
| Human Rights Commission | 7 human rights info; 7 employment/legal info; 4 homeless rights info; 4 housing info; 2 bus pass | 24 |
| Police Auditor’s Office | info on complaints/commendations | 18 |
| **TOTAL CONFIDENTIAL CONTACTS** | 682 |

### LEGAL SERVICES

| Legal Advocacy: Law and Advocacy Center | 19 attorney consultations; 23 legal information consultations | 42 |
| Legal Services: Public Defender | notary witness | 1 |
| **TOTAL LEGAL CONTACTS** | 88 |

### MEDICAL SERVICES

| Provider Exam/Consultation | exams | 184 |
| Immunizations | Flu, pneumonia, TDAP | 44 |
| CHCLC, testing and condoms: CHCLC Alliance | testing | 8 |
| Psychiatric consultation | 6 consults/3 evaluations | 9 |
| Respiratory Therapist -nebulizer treatment | education & assessment | 10 |
| CHCLC waiting List sign up | wait list | 18 |
| CHCLC appointments scheduled | Appointments scheduled @ Community Health Centers | 37 |
| Pharmacy Vouchers | prescriptions | 72 |
| **TOTAL MEDICAL CONTACTS** | 252 patient contacts with medical professional | 382 |

### PET SERVICES

<p>| Safe kenneling for dogs &amp; cats | dogs &amp; cats kenneled | 30 |
| Spay/Neuter Vouchers | vouchers | 46 |
| LCAS Dog Licenses | Rabies Vaccinations licensing | 96 |
| Veterinary check-ups | check ups | 45 |
| Dog &amp; Cat Supplies-Animal supplies giveaways | pet food, supplies | 360 |
| <strong>TOTAL PET CONTACTS</strong> | 577 |</p>
<table>
<thead>
<tr>
<th>VETERANS SERVICES</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>LIFT LIFT (LIFT supported housing)</strong></td>
<td>3 primary care rfts; 17 suicide prevent/LIFT; 3 sub abuse; 21 housing; 3 locks; 1 bus</td>
</tr>
<tr>
<td><strong>Lane County Veterans Service Office</strong></td>
<td>13 LIFT; 5 DD214 releases req; 2 vets benefits; 23 I&amp;R; 1 bus</td>
</tr>
<tr>
<td><strong>LIFT Employment Representative</strong></td>
<td>5 vet benefit; 14 vet employment; 3 vet transport; 9 I&amp;R; 4 civil employment; 3 unemployment; 8 bus</td>
</tr>
<tr>
<td><strong>LIFT Homeless Program</strong></td>
<td>21 primary care; 21 Suicide prevent/LIFT; 7 sub abuse; 24 Housing; 42 gun locks; 5 bus</td>
</tr>
<tr>
<td><strong>LIFT Regional Office-federal</strong></td>
<td>27 comp &amp; benefit eligibility; 27 I&amp;R</td>
</tr>
<tr>
<td><strong>Vet LIFT/St. Vincent ePaul Transitional Housing</strong></td>
<td>Vet housing info</td>
</tr>
<tr>
<td><strong>TOTAL VETERANS CONTACTS</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>509</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>VISION</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Rainbow Optics</strong></td>
<td>157 Screenings; (75 Reader glasses); 120 Follow-up visits</td>
</tr>
<tr>
<td><strong>TOTAL VISION CONTACTS</strong></td>
<td>352</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>WELLNESS</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Acupuncture</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Chiropractic Services</strong></td>
<td>76</td>
</tr>
<tr>
<td><strong>Massage Therapy</strong></td>
<td>34</td>
</tr>
<tr>
<td><strong>Reiki</strong></td>
<td>8</td>
</tr>
<tr>
<td><strong>TOTAL WELLNESS CONTACTS</strong></td>
<td>130</td>
</tr>
</tbody>
</table>