



HOW ARE WE DOING ?

LANE COUNTY LAND MANAGEMENT DIVISION

3050 N. DELTA HWY
 EUGENE, OR. 97408
 541-682-4065

Please help us maintain high customer service standards by taking the time to complete this questionnaire. Your feedback will help us identify areas where we are succeeding as well as identify areas where we can improve our services.

Once you have completed the questionnaire, just fold it and tape it closed. It is already addressed and the postage is paid, so you can simply drop it in the mail.

1) What was your Permit Number: 509-_____ - _____

2) Overall, how satisfied were you with interactions?

Planning	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Average	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
Building	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Average	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
Reception	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Average	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
Sanitation	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Average	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
Overall Rating	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Average	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor

3) Please provide the name(s) of any Staff member(s) serving you (if known):

4) Please provide your impressions of the Land Management Division Staff:

Friendly: _____

Knowledgeable: _____

Timely: _____

Other: _____

5) Please provide any suggestions you may have for how our services could be improved: _____

6) Any other general comments: _____

THANK YOU!

Fold here

From: _____



PUBLIC WORKS DEPARTMENT
LAND MANAGEMENT DIVISION
3050 N. DELTA HWY.
EUGENE, OR. 97408-1636