

## **Poverty and Homelessness Board**

### All Members Meeting

Thursday, November 16, 2017 12:00 p.m. – 1:35 p.m.

Lane County Youth Services Serbu Campus, Carmichael Conference Room 2727 Martin Luther King Jr. Blvd. Eugene, OR

### **AGENDA**

Time	Topic
11:45 a.m.	Arrival and Lunch
12:00 p.m.	Welcome and Agenda Review
12:05	Follow-Up from Previous Meeting Consent Agenda: Approve Minutes of September 21, 2017 Accept Financial Report Point in Time (PIT) Count Methodology AHAR Report for Submission to HUD Call for Volunteers for PIT Count
12:10	Committee Reports (3 minutes each)  Healthcare Committee/ Rick Kincade  Employment Work Group/ Joint Meeting recap/ Cindy Perry  Shelter and Supportive Housing Development Committee/ Pat Farr
12:20	<b>State Housing Plan presentation</b> / Oregon Housing and Community Services Staff, Kim Travisincluding 15 minutes for Question & Answer Discussion
1:00	<b>Discussion: Assessing Sanctioned and Unsanctioned Car Camping in Lane County/</b> Kris McAlister
1:25	Wrap up Summarize board decisions, assignments, and next steps Planning the next month's Agenda: January 18, 2018 Executive Committee Meeting
1:30	<b>Public Comment</b> Individuals who plan to offer comment must sign in with name and contact information prior to beginning of the meeting.
1:35 p.m.	Adjourn

The Poverty and Homeless Board (PHB) is an action oriented group of elected officials, community stakeholders, and individuals who represent low-income and homeless people's concerns. The purpose of the PHB is to create innovative partnerships and programs that use best practices to reduce poverty and homelessness in Lane County. The PHB will work to generate resources, community and legislative support for housing and services to achieve its goals.



#### **Lane County Human Services Division**

151 West 7th Avenue, Room 560 Eugene, OR 97401

**541.682.3798** phone **541.682.3760** fax

# 2018 Annual Lane County Homeless Point in Time Count Methodology

Lane County Human Services, the anti-poverty program for the county, along with community partners, conducts a one-night count of people who are literally homeless in our community. Count locations include the streets, under bridges, in parks, and other places not meant for human habitation. The Point in Time Count also surveys food pantries, day access centers, schools, churches, emergency shelters, and transitional housing programs. One-night counts are required by the Department of Housing and Urban Development, and Oregon Housing and Community Services (State of Oregon) which provides funding for housing and services related to homelessness. The Point in Time Summary is used year-round by planning boards, and policy makers on local, state, and federal levels to inform their work to address poverty and homelessness.

#### **Point in Time Count Methods**

The Unsheltered Count includes: Lane County metro and rural areas, including the streets, parks, encampments, food pantries, access centers, schools, and other places not meant for human habitation. In 2017, 146 staff and volunteers from 32 organizations counted unsheltered people experiencing homelessness, with an additional 10 agencies counting those in shelter. Organizers reached out to rural areas, veterans' services, rest stops, safe spots, Opportunity Village, Catholic Workers Breakfast at Jefferson Bridge, Neighborhood Associations, and other locations. The 2018 count will continue to build upon this outreach method.

In 2017, all three law enforcement agencies shared known locations where people experiencing homelessness reside or congregate. This year, law enforcement will again provide input regarding survey locations and encampments. Street outreach programs share sites they frequent to meet homeless youth and adults. Food pantry sites (rural and metro food) will be surveyed. Enumerators ask the respondent's name and birth date. Data is entered into HMIS, de-duplicating sheltered and unsheltered individuals.

All unsheltered data will be entered into HMIS along with sheltered data. HMIS generates a unique client identifier which aids in determining possible duplicates. These are vetted by Lane County and providers to determine actual duplicates (which are merged) and non-duplicates. The methodologies offer comprehensive, humane approaches, yielding less confusion and more accurate data.





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This year, the volunteer application and training will be available online. Additional inperson training and Point in Time Count orientations will take place as well. In order to remove barriers to volunteering, the main method of training will entail an online video training followed by a short quiz to certify the surveyor for the Count. McKinney-Vento Homeless liaisons will also complete surveys with youth who attend school and are experiencing homelessness.

To improve the "Unsheltered Count" data quality, we have: redesigned the survey tool to make it conversational in nature and clarify the intent of the questions; improved training, recruitment of Cities and County staff, added sites, city sanctioned encampments, increased youth and vets program engagement. We rigorously train all surveyors on safety, survey question comprehension and completeness, interview techniques, and have added additional information and surveyor tips to the back of the survey. The central volunteer meeting site, Community Alliance of Lane County (CALC), will be staffed with a survey trainer, site coordinator to keep track of teams, and data quality staff to review surveys upon return for completeness and accuracy. Coordinated efforts between homeless access centers and agencies providing street count volunteers will help avoid duplication.

#### **Highlights of the 2017 Count**

Of the **1,529** people counted:

- 442 individuals were staying in Emergency Shelter
- **84** individuals were living in Transitional Housing (up to 24 months) designated for people who are homeless
- 1,003 men, women, and children were without shelter

#### Total 1,529 individuals

#### **Characteristics**

- 269 family members in homeless households with children; 153 sheltered; 116 unsheltered
- 164 homeless veterans: 44 sheltered; 120 unsheltered:
- 640 chronically homeless people: 143 sheltered; 497 unsheltered
- 435 people have a mental illness
- 254 people have chronic alcohol/substance abuse issues
- 9 unaccompanied homeless youth (under 18)





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#### Other Factors 2017 COUNT

- 12,998 individuals who were homeless sought social services through Lane County Human Services Division funded programs during Calendar Year (CY) 2016.
- **741** formerly homeless people live in permanent housing designated for homeless people on the night of the count.
- 1,616 unduplicated individuals were served at the St. Vincent de Paul Egan Warming Center during 24 nights of the winter season at 14 faith-based sites, the Lane Events Center's Wheeler Pavilion, and Lane Community College during the 2016-17 winter season.
- **2,388** homeless and precariously housed students attended public school in Lane County during the 2015-16 school year (Oregon Dept. of Education).
- **253** homeless youth were served at the Looking Glass New Roads Access Center, (ages 16-21) CY 2016
- 199 runaway and homeless youth stayed at Station 7 (under age 18) during CY 2016
- 2,470 people stayed at the Eugene Mission during CY 2016



# **Call for Volunteers!**



**Lane County Street and Shelter** 

## **Homeless Point in Time (PIT) Count**

To Volunteer go to

# www.lanecounty.org/homelesscount

# You can help people experiencing homelessness in Lane County!

Each January, the one-night Point in Time Count takes place across the nation.

As a volunteer, you collect the important data that provides a snapshot of the problem of homelessness. This valuable data helps policymakers target resources to the areas of the state experiencing the greatest need.

### January 31, 2018

- Minimum 3 hour shifts requested
- Count takes place 8 a.m. to 8 p.m.
- Help complete surveys
- Make sure that every person experiencing homelessness counts!

For more information about the count visit lanecounty.org/homelesscount or email Alexandria.Dreher@co.lane.or.us

For information about volunteering

Email: VolunteerCountLC@gmail.com

Exhibit 2.1 Year(2017) to Year(2017) Estimated Homeless Counts during a One-Year Period<sup>1</sup>

Comparison Site: 2017 (All) - Lane County

Comparison Suc. 2017 (III) - Daile	Perso	ns in Famil ergency She			ns in Famil sitional Hou			ndividuals i			ndividuals i sitional Hou		Numb Pe	imated T per of Ho rsons Ac ting Cate	omeless ross
	2017 All Lane County	2017 All Lane County	Change	2017 All Lane County	2017 All Lane County	Change	2017 All Lane County	2017 All Lane County	Change	2017 All Lane County	2017 All Lane County	Change	2017 All Lane County	2017 All Lane County	Change
Total Estimated Yearly Count <sup>2</sup> Estimated Total Count for Period	435	435	0%	116	116	0%	3,738	3,738	0%	108	108	0%	4,397	4,397	0%
Point-in-Time Counts <sup>3</sup>	155		0,0	110		0,0	5,750	3,750	070	100	100	0,0	1,0077	.,0,,	070
Estimated Total on an Average Night	60	60	0%	57	57	0%	357	357	0%	33	33	0%	507	507	0%
On a single night in	00	00	070	57	31	070	337	331	070	33	33	070	307	507	070
October 2016	63	63	0%	57	57	0%	359	359	0%	37	37	0%	516	516	0%
January 2017	79	79	0%	53	53	0%	351	351	0%	29	29	0%	512	512	0%
April 2017	59	59	0%	56	56	0%	341	341	0%	29	29	0%	485	485	0%
July 2017	31	31	0%	56	56	0%	337	337	0%	30	30	0%	454	454	0%
1 year count (October 1-September 30)	141	141	0%	37	Number of	f Families <sup>4</sup> 0%									
Point-in-Time Counts <sup>5</sup>						,			,						
October 31, 2016	19	19	0%	17	17	0%									
January 30, 2017	26	26	0%	17	17	0%									
April 30, 2017	16	16	0%	18	18	0%									
July 30, 2017	10	10	0%	20	20	0%									
			Estimated	l Utilization	and Turno	ver Rates									
Estimated Average Utilization Rate <sup>6</sup>	82%	82%	0%	88%	88%	0%	88%	88%	0%	100%	100%	0%			
Turnover Rate <sup>7</sup>	5.96	5.96	0%	1.78	1.78	0%	9.16	9.16	0%	3.27	3.27	0%			
				Estimat	ed Counts l	ov Househo	ld Type <sup>8</sup>								
Individual adult male			n/a			n/a	2,700	2,700	0%	82	82	0%			
Individual adult female			n/a			n/a	892	892	0%	22	22	0%			
Adult in family, with child(ren)	197	197	0%	49	49	0%			n/a			n/a			
Children in families, with adults	238	238	0%	67	67	0%			n/a			n/a			
Households with only adults			n/a			n/a	9	9	0%	4	4	0%			
Households with only children			n/a			n/a	0	0	0%	0	0	0%			
Unaccompanied child			n/a			n/a	137	137	0%	0	0	0%			
Missing this information	0	0	0%	0	0	0%	0	0	0%	0	0	0%			

Exhibit 2.2 Year(2017) to Year(2017) Detailed Derivation of Estimated Homeless Count<sup>1</sup>

Comparison Site: 2017 (All) - Lane County

	ı	ı		ons in Families Emergency Shelters	in	,	ons in Families Transitional Housing	in		Individuals in Emergency Shelters		,	ndividuals in Transitional Housing		
Step	Description	Source	2017 All Lane County	2017 All Lane County	Change	2017 All Lane County	2017 All Lane County	Change	2017 All Lane County	2017 All Lane County	Change	2017 All Lane County	2017 All Lane County	Change	
1	Unduplicated number of persons in participating in HMIS	HMIS data from providers that participate in HMIS	435	435	0%	116	116	0%	3,738	3,738	0%	108	108	0%	Persons
2	Number of emergency, year-round equivalent beds in HMIS (i.e., bed capacity for participating providers)	SuperNOFA Housing Inventory Chart	73	73	0%	65	65	0%	408	408	0%	33	33	0%	Beds
3	Average number of clients served per bed	Step 1 ÷ Step 2	5.96	5.96	0%	1.78	1.78	0%	9.16	9.16	0%	3.27	3.27	0%	Persons per Bed
4	Number of, year-round equivalent beds for not participating in HMIS (i.e., bed capacity for non- participating providers)	SuperNOFA Housing Inventory Chart	0	0	0%	0	0	0%	0	0	0%	0	0	0%	Beds
5	Estimated unduplicated number of persons served by providers that do not participate in HMIS	Step 3 x Step 4	0	0	0%	0	0	0%	0	0	0%	0	0	0%	Persons
6	Estimated number of persons served by participating and non-participating Providers. Note that this estimate double counts people who use participating and non-participating providers. This double count will be eliminated by the overlap adjustment below.	Step 1 + Step 5	435	435	0%	116	116	0%	3,738	3,738	0%	108	108	0%	Persons
7	Overlap factor is the square of [(Bed capacity for HMIS non-participating providers)/ (Bed capacity for HMIS participating providers)]	(Step 4 ÷ Step 2) x (Step 4 ÷ Step 2)	0.00	0.00	0%	0.00	0.00	0%	0.00	0.00	0%	0.00	0.00	0%	is overlap factor
8	Number of persons who used more than one HMIS participating provider in the category	HMIS data from providers that participate in HMIS	75	75	0%	0	0	0%	434	434	0%	1	1	0%	Persons
9	Estimated number of persons in families that used both participating and non-participating providers	Step 7 x Step 8	0	0	0%	0	0	0%	0	0	0%	0	0	0%	is overlap (cross-over) adjustment
10	Total estimate of number persons that used either HMIS participating or non-participating Emergency Shelter	Step 6 – Step	435	435	0%	116	116	0%	3,738	3,738	0%	108	108	0%	Persons

participating providers: This is the factor applied to calculations that ar based only on participating providers. It is used to estimate tota number of persons served by participating and non-participating providers.	Step 10 ÷ Step	1.0000	1.0000	0%	1.0000	1.0000	0%	1.0000	1.0000	0%	1.0000	1.0000	0%	is the extrapolation factor for non-participating providers.
12 HMIS bed coverage rate	Step 2 ÷ (Step 2 + Step 4)	100%	100%	0%	100%	100%	0%	100%	100%	0%	100%	100%	0%	% of beds participating in the HMIS
Point-In-Time Extrapolation Factor This is the factor applied to calculations that are based only on participating providers. It is used to estimate total number of persons served by participating and non- 13 participating providers for values th report Point-in-time numbers. In contrast to the standard "Extrapolation Factor," the point-in time Extrapolation fact does not include an adjustment for persons using multiple providers.	at Step 6 ÷ Step	1.0000	1.0000	0%	1.0000	1.0000	0%	1.0000	1.0000	0%	1.0000	1.0000	0%	is the extrapolation factor for point-in-time counts.

<sup>\*</sup> The difference in values shown may not equal the 'Percent Change' column due to rounding.

Adding values across categories will double count persons who appeared in multiple types of programs.

The estimates do not include persons that are served by "victim service providers," including rape crisis centers, battered women's shelters, domestic violence transitional housing programs, and other programs whose primary mission is to provide services to victims of domestic violence, dating violence, sexual assault, or stalking.

U.S. Department of Housing and Urban Development Office of Special Needs Assistance Programs 451 Seventh Street, SW Room 7262 Washington, DC 20410

<sup>&</sup>lt;sup>1</sup> This reports provides estimates of the homeless individuals and persons in families in Emergency Shelter and transitional housing programs that participate in HMIS, as well as those that do not participate in HMIS. The estimate is an "extrapolated count" and is based on the assumption that beds located in programs that do not participate in HMIS are occupied at the same rate as beds located in HMIS-participating programs. The complete derivation of the total extrapolation factors is detailed in the next table.

<sup>&</sup>lt;sup>2</sup> These results are generated by multiplying the HMIS data by the Extrapolation Factor (Step 11, in table 2.)

<sup>&</sup>lt;sup>3</sup> These values are generated by multiplying the HMIS data by the Point-In-Time Extrapolation Factor (Step 13, in table 2.)

<sup>&</sup>lt;sup>4</sup> These results are generated by multiplying the HMIS data by the Extrapolation Factor (Step 11, in table 2.)

<sup>&</sup>lt;sup>5</sup> These values are generated by multiplying the HMIS data by the Point-In-Time Extrapolation Factor (Step 13, in table 2.)

<sup>&</sup>lt;sup>6</sup> These results are generated by dividing the HMIS data on persons on an average night by the total beds in HMIS.

<sup>&</sup>lt;sup>7</sup> These results represent the average number of people who use each bed. It is generated by dividing the unduplicated count of persons recorded in HMIS, by the total number of beds in HMIS

<sup>&</sup>lt;sup>8</sup> These results are generated by multiplying the HMIS data by the Extrapolation Factor (Step 11, in table 2).

<sup>\*</sup> This value is generated by multiplying the sum of the extrpolated number of persons in each category by an overlap factor, which accounts for persons who use multiple categories. This value is based on the overlap rates among participating programs and adjusted to account for possible overlap in non-participating providers. In this site the adjustment factor is: (1.0000 in 2017), (1.0000 in 2017) For the PIT. These values are generated by adding the point in time counts across categories. It is assumed that persons do not appear in multiple programs on the same night.

<sup>\*\*</sup>Data in this category did not meet minimum participation criteria for participation in HUD's Annual Homeless Assessment Report.

Exhibit 2.1 Year(2017) to Year(2017) Estimated Homeless Counts during a One-Year Period<sup>1</sup>

Comparison Site: 2017 (Veterans) - Lane County

Comparison Sue: 2017 (Veterans)	Perso	Persons in Families in Emergency Shelter			Persons in Families in Transitional Housing			Individuals in Emergency Shelter			Individuals in Transitional Housing			Estimated Total Number of Homeless Persons Across Reporting Categories*				
	2017 All Lane County	2017 Veterans Lane County	Change	2017 All Lane County	2017 Veterans Lane County	Change	2017 All Lane County	2017 Veterans Lane County	Change	2017 All Lane County	2017 Veterans Lane County	Change	Lane	2017 Veteran Lane County	s Change			
Total Estimated Yearly Count <sup>2</sup>								-			3							
Estimated Total Count for Period	435		n/a	116		n/a	3,738	313	-92%	108	75	-31%	4,397	388	-91%			
Point-in-Time Counts <sup>3</sup>																		
Estimated Total on an Average Night	60		n/a	57		n/a	357	29	-92%	33	20	-39%	507	49	-90%			
On a single night in																		
October 2016	63		n/a	57		n/a	359	28	-92%	37	21	-43%	516	49	-91%			
January 2017	79		n/a	53		n/a	351	25	-93%	29	19	-34%	512	44	-91%			
April 2017	59		n/a	56		n/a	341	26	-92%	29	17	-41%	485	43	-91%			
July 2017	31		n/a	56		n/a	337	30	-91%	30	17	-43%	454	47	-90%			
1 year count (October 1-September 30)  Point-in-Time Counts <sup>5</sup>	141		n/a	37	Number	of Families n/a	4											
October 31, 2016	19		n/a	17		n/a												
January 30, 2017	26		n/a	17		n/a												
April 30, 2017	16		n/a	18		n/a												
July 30, 2017	10		n/a	20		n/a												
July 30, 2017	10				n and Turno													
Estimated Average Utilization Rate <sup>6</sup>	82%		n/a	88%	n anu Turno	n/a	88%	725%	729%	100%	91%	-9%						
Turnover Rate <sup>7</sup>	5.96		n/a	1.78		n/a	9.16	78.25	754%	3.27	3.41	4%						
Turnover Kaie	3.70		IV U					70.23	75170	3.27	3.11	170						
				Estim	ated Counts													
Individual adult male			n/a			n/a	2,700		n/a	82		n/a						
Individual adult female			n/a			n/a	892		n/a	22		n/a						
Adult in family, with child(ren)	197		n/a	49		n/a			n/a			n/a						
Children in families, with adults	238		n/a	67		n/a			n/a			n/a						
Households with only adults			n/a			n/a	9		n/a	4		n/a						
Households with only children			n/a			n/a	0		n/a	0		n/a						
Unaccompanied child			n/a			n/a	137		n/a	0		n/a						
Missing this information	0		n/a	0		n/a	0		n/a	0		n/a						

Exhibit 2.2 Year(2017) to Year(2017) Detailed Derivation of Estimated Homeless Count<sup>1</sup>

Comparison Site: 2017 (Veterans) - Lane County

Numl 2 equiv capac	duplicated number of persons in icipating in HMIS  mber of emergency, year-round ivalent beds in HMIS (i.e., bed acity for participating providers)  rage number of clients served per	Source HMIS data from providers that participate in HMIS SuperNOFA Housing Inventory Chart	2017 All Lane County 435	2017 Veterans Lane County	Change	2017 All Lane County	2017 Veterans Lane County	Change	2017 All Lane County	2017 Veterans Lane County	Change	2017 All Lane County	Veterans Lane County	Change	
Numl 2 equiv capac	duplicated number of persons in icipating in HMIS  mber of emergency, year-round ivalent beds in HMIS (i.e., bed acity for participating providers)  rage number of clients served per	from providers that participate in HMIS SuperNOFA Housing Inventory Chart			-99%	116	0								
2 equiv	nher of emergency, year-round ivalent beds in HMIS (i.e., bed acity for participating providers) rage number of clients served per	Housing Inventory Chart	73	0				-100%	3,738	313	-92%	108	75	-31%	Persons
		G: 1 G:		0	-100%	65	0	-100%	408	4	-99%	33	22	-33%	Beds
		Step 1 ÷ Step 2	5.96		n/a	1.78		n/a	9.16	78.25	754%	3.27	3.41	4%	Persons per Bed
4 beds (i.e.,	s for not participating in HMIS , bed capacity for non-	SuperNOFA Housing Inventory Chart	0	0	0%	0	0	0%	0	0	0%	0	0	0%	Beds
5 perso	mated unduplicated number of cons served by providers that do participate in HMIS	Step 3 x Step 4	0		n/a	0		n/a	0	0	0%	0	0	0%	Persons
by pa partic this e who u partic count		Step 1 + Step 5	435		n/a	116		n/a	3,738	313	-92%	108	75	-31%	Persons
7 capac provi	viders)/ (Bed capacity for HMIS	(Step 4 ÷ Step 2) x (Step 4 ÷ Step 2)	0.00		n/a	0.00		n/a	0.00	0.00	0%	0.00	0.00	0%	is overlap factor
8 than o	nber of persons who used more one HMIS participating vider in the category	HMIS data from providers that participate in HMIS	75	0	-100%	0	0	0%	434	34	-92%	1	1	0%	Persons
9 famil	mated number of persons in ilies that used both participating non-participating providers	Step 7 x Step 8	0		n/a	0		n/a	0	0	0%	0	0	0%	is overlap (cross-over) adjustment
10 that u	on-participating Emergency	Step 6 – Step	435		n/a	116		n/a	3,738	313	-92%	108	75	-31%	Persons

participating providers: This is the factor applied to calculations that at based only on participating providers. It is used to estimate total number of persons served by participating and non-participating providers.	Step 10 ÷ Step	1.0000	n/a	1.0000	n/a	1.0000	1.0000	0%	1.0000	1.0000	0%	is the extrapolation factor for non-participating providers.
12 HMIS bed coverage rate	Step 2 ÷ (Step 2 + Step 4)	100%	n/a	100%	n/a	100%	100%	0%	100%	100%	0%	% of beds participating in the HMIS
Point-In-Time Extrapolation Factor This is the factor applied to calculations that are based only on participating providers. It is used to estimate total number of persons served by participating and non- participating providers for values th report Point-in-time numbers. In contrast to the standard "Extrapolation Factor," the point-in time Extrapolation fact does not include an adjustment for persons using multiple providers.	at Step 6 ÷ Step	1.0000	n/a	1.0000	n/a	1.0000	1.0000	0%	1.0000	1.0000	0%	is the extrapolation factor for point-in-time counts.

<sup>\*</sup> The difference in values shown may not equal the 'Percent Change' column due to rounding.

Adding values across categories will double count persons who appeared in multiple types of programs.

The estimates do not include persons that are served by "victim service providers," including rape crisis centers, battered women's shelters, domestic violence transitional housing programs, and other programs whose primary mission is to provide services to victims of domestic violence, dating violence, sexual assault, or stalking.

U.S. Department of Housing and Urban Development Office of Special Needs Assistance Programs 451 Seventh Street, SW Room 7262 Washington, DC 20410

Developed under contract with the U.S. Department of Housing and Urban Development

<sup>&</sup>lt;sup>1</sup> This reports provides estimates of the homeless individuals and persons in families in Emergency Shelter and transitional housing programs that participate in HMIS, as well as those that do not participate in HMIS. The estimate is an "extrapolated count" and is based on the assumption that beds located in programs that do not participate in HMIS are occupied at the same rate as beds located in HMIS-participating programs. The complete derivation of the total extrapolation factors is detailed in the next table.

<sup>&</sup>lt;sup>2</sup> These results are generated by multiplying the HMIS data by the Extrapolation Factor (Step 11, in table 2.)

<sup>&</sup>lt;sup>3</sup> These values are generated by multiplying the HMIS data by the Point-In-Time Extrapolation Factor (Step 13, in table 2.)

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<sup>&</sup>lt;sup>7</sup> These results represent the average number of people who use each bed. It is generated by dividing the unduplicated count of persons recorded in HMIS, by the total number of beds in HMIS

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<sup>\*\*</sup>Data in this category did not meet minimum participation criteria for participation in HUD's Annual Homeless Assessment Report.