



Poverty and Homelessness Board

Thursday, April 23, 2015

12:00 p.m. – 1:30 p.m.

**** City of Eugene Atrium ****

Sloat Conference Room, First Floor, Room 109

99 W 10th Avenue, Eugene

AGENDA

Time	Topic
11:45 a.m.	Arrival and Lunch
12:00 p.m.	Welcome and Introductions <input type="checkbox"/> Self-introduce with your name and organizational affiliation
12:05	Public Comment Individuals who plan to offer comment must sign in with name and contact information prior to beginning of the meeting.
12:15	Follow-Up from Previous Meeting Approve Minutes of March 19, 2015
12:20	<u>Committee Reports</u> <input type="checkbox"/> <i>Emergency Solutions Grant Work Plan/ Amanda McCluskey, Dan Bryant</i> <input type="checkbox"/> <i>Criminalization of Homelessness Response to letter sent to jurisdictions/ Dan Bryant</i> <input type="checkbox"/> <i>Strategic Planning/ Noreen Dunnells</i> <input type="checkbox"/> <i>Legislative/ Steve Manela</i> <input type="checkbox"/> <i>Housing First Project/ Jacob Fox</i> <input type="checkbox"/> <i>Veterans Committee/ Pat Farr</i>
12:45	Focus Topic: Panel on Chronic Homelessness. Moderator Pearl Wolfe <i>Erik de Buhr, Community Supported Shelters</i> <i>Daniel Dickens, SVDP Vet LIFT</i> <i>Cindy Leming, V.A.</i> <i>Shawn Murphy, Laurel Hill</i> <i>Dana Petersen, ShelterCare's Shankle Safe Haven</i> <i>Cheryl Strong, City of Eugene, Court Administrator</i> <i>Information/ Discussion</i>
1:25	Wrap up Summarize board decisions, assignments, and next steps
1:30	Planning the May 21 Agenda What new business should the PHB consider at its May 21 meeting? <u>Suggestions:</u> Point in Time Results (May), Housing Policy Board presentation
1:35 p.m.	Adjourn

Lane County Human Services Division
Emergency Solutions Grant
FY 2015-2017

Annual ESG Budget

Homeless Prevention – Catholic Community Services	
Rental Assistance	\$ 44,063.00
Financial Assistance	\$ 10,542.00
Services Costs	\$ 19,815.00
Homeless Prevention Total	\$ 74,420.00
Rapid Re-Housing – St. Vincent de Paul	
Rental Assistance	\$ 65,267.00
Financial Assistance	\$ 53,748.00
Services Costs	\$ 35,526.00
Rapid Re-Housing Total	\$ 154,541.00
HMIS / Data - Lane County HSD	\$ 16,168.00
Administration (Maximum 2.5%) – Lane County HSD	\$ 6,285.00
ESG Total Budget	\$ 309,082.00

Homeless Prevention – Catholic Community Services

Homeless Prevention Services are housing relocation and stabilization services and rental assistance necessary to prevent an individual or family from moving into an emergency shelter. Assistance is provided in the form of security deposits, rental assistance for up to 24 months, and case management services.

These services are provided at Community Service Centers in Eugene, serving Eugene and North Central Lane County and in Springfield, serving Springfield and East Lane County. These centers employ a multi-level approach to meet the needs of program participants.

Homeless Prevention – Catholic Community Services		
Community Service Center – Springfield & East Lane County		
Activities	Output	Service Quality
Provide Homeless Prevention services.	4 low income households will receive homeless prevention services annually (10 individuals served).	<ul style="list-style-type: none">• 30% of households exit from program into stable permanent housing.• 80% of households served entering permanent housing remain in permanent housing for at least six months.• 28% of adult participants will be employed at program exit.
Community Service Center – Eugene & North Central Lane County		
Activities	Output	Service Quality
Provide Homeless Prevention services.	10 low income households will receive homeless prevention services annually (25 individuals served).	<ul style="list-style-type: none">• 30% of households exit from program into stable permanent housing.• 80% of households served entering permanent housing remain in permanent housing for at least six months.• 28% of adult participants will be employed at program exit.

Rapid Re-Housing – St. Vincent de Paul

Rapid Re-Housing Assistance is housing relocation and stabilization services and rental assistance necessary to help an individual or family experiencing homelessness move as quickly as possible into permanent housing and achieve stability in that housing. Assistance is provided in the form of security deposits, rental assistance for up to 24 months, and case management services.

Rapid Rehousing is provided at four Access Centers in Eugene. Emergency Solutions Grant funds provide Rapid Rehousing at two of these Access Centers located, serving households with children and households without children. These centers employ a multi-level approach to meet the needs of program participants.

Rapid Rehousing – St. Vincent de Paul		
Homeless Access Center – Metro Homeless Families, First Place Family Center		
Activities	Output	Service Quality
Provide Rapid Rehousing services.	16 Homeless family households will receive rapid rehousing services annually (54 individuals served).	<ul style="list-style-type: none">• 30% of households exit from program into stable permanent housing.• 80% of households served entering permanent housing remain in permanent housing for at least six months.• 28% of adult participants will be employed at program exit.
Homeless Access Center – Metro Homeless Singles, Eugene Service Station		
Activities	Output	Service Quality
Provide Rapid Rehousing services.	8 homeless households without children will receive rapid rehousing services annually (10 individuals served).	<ul style="list-style-type: none">• 30% of households exit from program into stable permanent housing.• 80% of households served entering permanent housing remain in permanent housing for at least six months.• 28% of adult participants will be employed at program exit.

HMIS / Data - Lane County HSD

To further coordinate and to improve the quality of services, all HSC funded organizations and other private and public funded agencies that provide housing and services to at-risk and homeless people began participating in the Human Services Management Information System (HMIS). HMIS is a web-based system that providers use to collect data, coordinate care, manage operations, and better serve people. The HMIS is designed to collect data on the housing and services provided to clients. The system is secure and protects the privacy of individual clients. This statewide HMIS is administered by the City of

Portland. The software product used in Lane County is ServicePoint by Bowman Systems. Lane County Human Services Division provides systems management, support and development for the Lane County area.

Centralizing data in one place allows us to look not only at client outcomes at the program level, but to also evaluate service-use patterns across the entire network of providers and ensure that funding for human service programs remains strong. It gives us a clearer picture of people who experience poverty and homelessness, their needs, and how that population changes over time. Data is particularly important for holding providers and programs accountable for results — and for finding far more efficient and cost-effective ways to deliver services.

EMERGENCY SOLUTIONS GRANT WRITTEN STANDARDS VERIFICATION

- Standard policies and procedures for evaluating individuals' and families' eligibility for assistance under Emergency Solutions Grant (ESG). The policies and procedures must be consistent with the recordkeeping requirements and definitions of "homeless" and "at-risk of homelessness" in the federal ESG regulations at: 24 CFR 576.2 and 24 CFR 576.500 (b-e).

☒ X Comply with OHCS minimum standards ☐ Comply with COC standards

☐ Developed own agency standards (please attach)

- Standards for targeting and providing essential services related to street outreach.

☒ X Comply with OHCS minimum standards ☐ Comply with COC standards

☐ Developed own agency standards (please attach)

- Policies and procedures for admission, diversion, referral, and discharge by emergency shelters assisted under ESG, including standards regarding length of stay, if any, and safeguards to meet the safety and shelter needs of special populations, (e.g., victims of domestic violence, dating violence, sexual assault, and stalking; and individuals and families who have the highest barriers to housing and are likely to be homeless the longest).

☒ X Comply with OHCS minimum standards ☐ Comply with COC standards

☐ Developed own agency standards (please attach)

- Policies and procedures for assessing, prioritizing, and reassessing individuals' and families' needs for essential services related to emergency shelter.

☒ X Comply with OHCS minimum standards ☐ Comply with COC standards

☐ Developed own agency standards (please attach)

- Policies and procedures for coordination among emergency shelter providers, essential services providers, homelessness prevention, and rapid re-housing assistance providers; other homeless assistance providers; and mainstream service and housing providers. The required coordination may be done over an area covered by the Continuum of Care or a larger area.

☒ X Comply with OHCS minimum standards ☐ Comply with COC standards

☐ Developed own agency standards (please attach)

EMERGENCY SOLUTIONS GRANT WRITTEN STANDARDS VERIFICATION

- Policies and procedures for determining and prioritizing which eligible families and individuals will receive homelessness prevention assistance and which eligible families and individuals will receive rapid re-housing assistance. For homeless prevention, include the risk factors used to determine who would be most in need of this assistance to avoid becoming homeless.

X Comply with OHCS minimum standards ☐ Comply with COC standards
X Developed own agency standards (please attach)

- Standards for determining what percentage or amount (if any) of rent and utilities costs each program participant must pay while receiving homelessness prevention or rapid re-housing assistance. If the assistance will be based on a percentage of the participant's income, specify this percentage, and how income will be calculated.

X Comply with OHCS minimum standards ☐ Comply with COC standards
X Developed own agency standards (please attach)

- Standards for determining the duration and amount of rental assistance provided to participants.

X Comply with OHCS minimum standards ☐ Comply with COC standards
☐ Developed own agency standards (please attach)

- Standards for determining the duration and amount of housing stabilization and/or relocation services provided to participants.

X Comply with OHCS minimum standards ☐ Comply with COC standards
☐ Developed own agency standards (please attach)

Lane County ESG Written Policies and Procedures

Policy Topic 14: Homeless Prevention Household Prioritization (Policy Update Recommended by HSD staff, July 1st 2014)

Homeless Prevention Funds are to be used only to serve households who meet the definition of Imminent Risk. Households who are Imminent Risk and who have an eviction that forces them to relocate, will be prioritized over households who could use Homeless Prevention funds to remedy their eviction and therefore remain in their current unit.

Policy Topic 13: Rent Assistance Contribution (Policy Update Recommended by HSD staff, July 1st 2014)

Beginning July 1st 2014, participants enrolled in Homeless Prevention or Rapid Re-housing programs receiving rental assistance will contribute 30% of their income toward the rent with the agency providing the difference.

For all rental assistance programs, the Human Services Division has implemented the Household Income Model. This pertains to all Homeless Prevention and Rapid Re-housing rental assistance, regardless of the funding source.

Reminder: HUD funded Continuum of Care Rental Assistance programs also require a contribution toward rent of 30% of participant income as stated in the Interim Rule. HUD funded Continuum of Care Leasing programs do not include a required tenant contribution.

Source: CoC Policies Procedures CoC Updated v4 10-30-14.docx

CERTIFICATION OF CONTINUUM OF CARE ENDORSEMENT OF SUBGRANTEE'S ESG 2015-17 WORK PLAN

I, Pat Walsh, Poverty and Homelessness Board Chair, duly authorized to act on behalf of the Lane County CoC (OR-500), hereby approve the projects listed below proposed by Lane County Human Services Division which serves Lane County.

Project Name	Target Population(s)	Proposed Services
Housing & Human Services Client/Program Information & Evaluation		Homeless Management Information System (HMIS) coordination
Community Service Center – Eugene & North Central Lane County	Low-income Households	Homeless Prevention
Community Service Center – Springfield & East Lane County	Low-income Households	Homeless Prevention
Homeless Access Center – Metro Homeless Families	Households with Children	Rapid Rehousing
Homeless Access Center – Metro Homeless Singles	Households without Children	Rapid Rehousing

By: _____
Signature and Date

Pat Walsh

Typed Name of Signatory COC Official

Poverty and Homelessness Board
Permanent Supportive Housing Programs Serving Chronically Homeless Households

Chronically Homeless	An individual who: <ol style="list-style-type: none"> 1. Is Literally Homeless and 2. Has been Literally Homeless for at least one year or on at least four separate occasions in the last 3 years and 3. Can be diagnosed with a disability.
-----------------------------	--

Program	Agency	Target Population	Units	Point In Time	Chronically Homeless Enrolled as of 3/31/2015
Shelter Plus Care	HACSA	Homeless households with a disability	Scatter Site Units	12 Families 61 Singles	39
Camas	Lane County ShelterCare	Chronically Homeless with a serious mental illness or a pattern of acute medical care needs.	Scatter Site Units	1 Families 9 Singles	10
Emerald Options	Lane County Mainstream Housing Inc.	Homeless with developmental disabilities.	9 Scatter Site Units 6 Facility Based Units	5 Families 10 Singles	1
Shankle	Lane County ShelterCare	Chronically Homeless with a severe and persistent mental illness.	11 Scatter Site Units 16 Facility Based Units	27 Singles	23
First Place Families	St. Vincent de Paul	Chronically Homeless	Scatter Site Units	3 Families	0
Living Independently Following Treatment (LIFT)	St. Vincent de Paul	Chronically Homeless with co-occurring mental illness and addictions.	Facility Based Units	10 Families 8 Singles	1
Vet LIFT	St. Vincent de Paul	Chronically Homeless veterans with co-occurring mental illness and addictions.	Facility Based Units	16 Singles	13
Vet LIFT 5	St. Vincent de Paul	Homeless female veterans with co-occurring mental illness and addictions.	Facility Based Units	3 Singles	4

Chronically Homeless Households Served by all Housing Programs by Month

Fiscal Year 2014-15

Rapid Rehousing	7/14	8/14	9/14	10/14	11/14	12/14	1/15	2/15	3/15	Total
Catholic Community Services – McKenzie Rapid Rehousing				5						5
Looking Glass -- EHA Rapid Rehousing		1	1				1	1		4
Looking Glass – McKenzie Rapid Rehousing						1	2			3
ShelterCare – Cascades			1	4	2	3				10
ShelterCare – Homeless Families Temporary Housing										0
ShelterCare – McKenzie Rapid Rehousing				9				1		10
Shelter Care -- Strengthening, Preserving and Reuniting Families								1		1
St. Vincent de Paul -- ESG Rapid Rehousing, Families				1	1					2
St. Vincent de Paul -- ESG Rapid Rehousing Singles			1		1	1				3
St. Vincent de Paul -- Strengthening, Preserving and Reuniting Families										0
St. Vincent de Paul -- Supportive Services for Veteran Families					5	3	4	2		14
Womenspace – Rapid Rehousing										0
Total	0	1	3	19	9	8	7	5	0	52

Permanent Supportive Housing	7/14	8/14	9/14	10/14	11/14	12/14	1/15	2/15	3/15	Total
VA – VASH Permanent Supportive Housing		2	3		2	2				9
HACSA – Shelter Plus Care			2	1		2	1			6
Mainstream Housing Inc – Emerald Options										0
Shelter Care – Camas										0
Shelter Care – Shankle								3	1	4
Shelter Care -- Supported Housing						2	3			5
St. Vincent de Paul – First Place Families										0
St. Vincent de Paul – Housing Plus										0
St. Vincent de Paul – LIFT										0
St. Vincent de Paul – Vet LIFT 1				1	2		1	1		5
St. Vincent de Paul – Vet LIFT 5					1					1
Total	0	2	5	2	5	6	5	4	1	28

Transitional Housing	7/14	8/14	9/14	10/14	11/14	12/14	1/15	2/15	3/15	Total
Looking Glass – Station 7 Ladder			1							1
ShelterCare – Indigent Cx51230					1					1
Sponsors – Grant Per Diem Veterans					1		1			2
St. Vincent de Paul – Connections						2			1	3
St. Vincent de Paul – Vet LIFT AVC-Grant Per Diem					2				1	3
Total	0	0	1	0	4	2	1	0	2	10

Chronically Homeless Households in Coordinated Entry

In 2012 the U.S. Department of Housing and Urban Development released policy guidance in the form of an interim rule regarding the requirements related to governance structures as well as the eligible services and activities provided through the Continuum of Care (CoC) Grant Program.

The Interim Rule requires each CoC to implement a Coordinated Entry System defined as: "a centralized or coordinated process designed to coordinate program participant intake assessment and provision of referrals. A centralized or coordinated assessment system covers the geographic area, is easily accessed by individuals and families seeking housing or services, is well advertised, and includes a comprehensive and standardized assessment tool."

Coordinated Entry – Chronically Homeless (CH) Households	Actual CH Households	Percentage of CH Households	Actual CH Households Referred to a Housing Program (not yet enrolled)	Percentage of CH Households Referred to a Housing Program (not yet enrolled)	Actual CH Households Enrolled in a Housing Program	Percentage of CH Households Enrolled in Housing Programs
Transitional/Rapid Rehousing Households with Children (As of 9/2013)	2	50%	12	29%	2	4%
Transitional/Rapid Rehousing Households without Children (As of 9/2014)	29	70%	9	60%	4	57%
Permanent Supportive Housing Households with Children (As of 9/2013)	5	21%	5	100%	5	55%
Permanent Supportive Housing Households without Children (As of 9/2014)	50	75%	16	80%	12	100%
Total:	86		42		23	

Coordinated Entry – All households	Homeless Households	Referred to a Housing Program (not yet enrolled)	Enrolled in a Housing Program
Transitional/Rapid Rehousing Households with Children(As of 9/2013)	4	41	50
Transitional/Rapid Rehousing Households without Children(As of 9/2014)	41	15	7
Permanent Supportive Housing Households with Children(As of 9/2013)	23	5	9
Permanent Supportive Housing Households without Children (As of 9/2014)	67	20	12
Total:	135	81	78



Eugene Mayor's Office
Kitty Piercy

March 16, 2015

Poverty and Homelessness Board
125 E. 8th Avenue
Eugene, OR 97401

Dear Mr. Walsh and members of the Lane County Poverty and Homelessness Board:

I received your letter dated February 18, 2015, requesting that the City of Eugene review local ordinances and policies that may criminalize unhoused and unsheltered citizens. At our March 9 City Council meeting, I briefly discussed your letter and the request. I did not receive a response from any councilor nor was any motion made.

In the City of Eugene, we have no law that makes being homeless a criminal activity. In fact, we spend considerable time and public resources on efforts and initiatives to provide affordable and transitional housing so that people may have homes. We also support a broad range of services for those who are unhoused. We are fully aware that these services are inadequate to meet all the needs for shelter and housing, and we continue to look for new and innovative ways to fill the gaps.

You are correct that those who cannot find shelter are challenged to find safe places to sleep and to have their basic needs met. That is why Eugene continues to work hard to find workable, sustainable solutions. At this time, we have chosen to partner with others in a concerted effort to reduce the numbers of unhoused. I have signed on to the Mayors Challenge to End Veteran Homelessness in 2015. Locally, we call this initiative Operation 365. When completed, we expect hundreds of unhoused veterans to be housed and to have access to social services that will support their success.

The challenge to provide veterans with housing is no small task and will require all of us to work together to coordinate and focus our efforts, one veteran at a time. The Department of Housing and Urban Development (HUD) is willing and eager to support us in this work. I believe it will benefit everyone to expend our collective efforts on providing housing for those who have served our country. It will reduce our unhoused population considerably and give us the opportunity to improve our entire system. It is time for such an important and much-needed leap forward.

The economic recovery will help reduce the numbers of unhoused folks, as will all of the work we are doing to provide more job opportunities. We will continue to push for improved mental health services, since this is one of the most significant issues faced by many of the unhoused. And we will continue to urge Congress and the State legislature to help us meet these needs. At its heart, this is a national issue.

Sincerely,

Kitty Piercy
Mayor